

CURRICULUM VITAE

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EDUCATION

- Ph.D. Purdue University 2000.
Major: Interpersonal Communication & Quantitative Research Methodology
Minor Areas: Psychosocial Health, Cognition, Emotion, and Personal Relationships
Dissertation: *Coping With Loss in Later Life: The Effects of Discursive Activity on Stress and Health.*
Major Professor: Brant R. Burleson, Ph. D.
- M. A. University of Delaware 1995.
Major: Interpersonal & Organizational Communication
Thesis: *Elderly Individuals' Perceptions of Support Messages: A Facework Perspective.*
Major Professor: Wendy Samter, Ph. D.
- B. A. University of Delaware 1993 (*Cum Laude*).
Major: Interpersonal & Organizational Communication
Minor: Psychology

ACADEMIC APPOINTMENTS AND TEACHING POSITIONS

- Director of Basic Course, Department of Communication, University of Delaware 2007-Present.
- Associate Professor, Department of Communication, University of Delaware, 2006-Present.
- Assistant Professor, Department of Communication, University of Delaware, 2000-2006.
- Lecturer, Department of Communication, University of Delaware, 1999-2000.
- Graduate Teaching Assistant, Department of Communication, Purdue University, 1995-1999.
- Graduate Teaching Assistant, Department of Communication, University of Delaware, 1993-1995.

HONORS AND AWARDS

- *Award Recipient*, University of Delaware, College of Arts & Sciences Faculty Enrichment Research Award, 2008.
- *Award Recipient*, University of Delaware, Faculty Senate Excellence in Teaching Award, 2007.
- *Nominee*, University of Delaware, Faculty Senate Excellence in Teaching Award, 2006.
- *Top 3 Paper*, Human Information Technologies Interest Group Eastern Communication Association, 2006.
- *Nominee*, University of Delaware, Faculty Senate Excellence in Teaching Award, 2005.
- *Nominee*, University of Delaware, Faculty Senate Excellence in Undergraduate Advising Award, 2005.
- *Nominee*, University of Delaware, Faculty Senate Excellence in Teaching Award, 2004.
- *Nominee*, University of Delaware, Faculty Senate Excellence in Undergraduate Advising Award, 2004.
- *Nominee*, University of Delaware, Faculty Senate Excellence in Teaching Award, 2003.
- General University Research Grant (\$5,995) for research project titled "Testing a Model of Problematic Internet Usage and Psychosocial Well-Being." University of Delaware, 2002.
- *Top Paper*, Communication and the Future Division, National Communication Association, 2001.
- *Nominee*, National Communication Association Golden Monograph Award, 2000.
- *Designated*, Alan H. Monroe Graduate Scholar, Department of Communication, Purdue University.
- *Competitively Selected Participant*, National Communication Association Doctoral Honors Conference, Northwestern University, 1998.
- Summer Research Grant For Study of Communication, Cognition, Emotion, and Health, Purdue Research Foundation, Purdue University, 1998.
- *Nominee*, Bruce Kendall Teaching Excellence Award, Department of Communication, Purdue University, 1998.
- *Top 3 Paper*, Instructional and Developmental Division, International Communication Association, 1998.
- *Top 3 Paper*, Health Communication Division, National Communication Association, 1997.
- *Top Student Paper*, Health Communication Division, National Communication Association, 1997.
- Graduate Fellowship, Department of Communication, University of Delaware, 1994-1995.

PUBLICATIONS

- Caplan, S.E., Williams, D., & Yee, N. (in press). Problematic Internet use and psychosocial well-being among MMO players. *Computers in Human Behavior*
- Young, D. G., & Caplan, S. E. (in press). Online Dating and Conjugal Bereavement. *Death Studies*.
- Williams, D., Consalvo, M., Caplan, S. E. & Yee, N. (in press). Looking for gender (LFG): Gender roles and behaviors among online gamers. *Journal of Communication*.
- High, A. & Caplan, S.E. (2009). Social anxiety and computer-mediated communication during initial interactions: Implications for the hyperpersonal perspective. *Computers in Human Behavior*, 25, 475-482.
- Williams, D. , Yee, N., & Caplan, S. E. (2008). Who plays, how much, and why? Debunking the stereotypical gamer profile. *Journal of Computer-Mediated Communication*, 13(4), 993-1018.
- Caplan, S. E. (2007). Relations among loneliness, social anxiety, and problematic Internet use. *CyberPsychology & Behavior*, 10, 234-241.
- Caplan, S. E., & High, A. C. (2007). Beyond excessive use: The interaction between cognitive and behavioral symptoms of problematic Internet use. *Communication Research Reports*, 23, p. 265-271.
- Caplan, S. E., & Turner, J. S. (2007). Online emotional support: Bringing theory to research on computer-mediated supportive and comforting communication. *Computers in Human Behavior*, 23, 985-998.
- Caplan, S. E., Perse, E. M., & Gennaria, J. K. (2007). Computer-mediated social interaction technologies. In C. Lin & D. Atkin (Eds.), *Communication technology and social change: Theory, Effects, & Applications* (pp. 39-57). Mahwah, NJ: Lawrence Erlbaum.
- Williams, D., Caplan, S., & Xlong, L. (2007). Can you hear me now? The impact of voice in an online gaming community. *Human Communication Research*, 33, 427-449.
- Holbert, R. L., Hansen, G. J., Caplan, S. E., & Mortenson, S. T. (2007). Presidential debate viewing and Michael Moore's Fahrenheit 9-11 : A study of affect-as-transfer and passionate reasoning. *Media Psychology*, 9, 673-694.
- Caplan, S. E. (2006). Problematic Internet use in the workplace. In M. Anandarajan, T.S.H. Teo, C.A. Simmers (Eds), *The Internet and workplace transformation* (pp. 63 – 79). Armonk, NY: M. E. Sharpe.
- Holbert, R. L., Hansen, G. J., Mortenson, S. T., & Caplan, S. E. (2006) An analysis of the relative influences of Fahrenheit 9-11 and presidential debate viewing on shifting confidence in President George W. Bush. *Communication Research Reports*, 23, 209-216.
- Caplan, S. E. (2005). A social skill account of problematic Internet use. *Journal of Communication*, 55, 721-736.

- Caplan, S. E., Haslett, B. J., & Burleson, B. R. (2005). Telling it like it is: The adaptive function of narratives in coping with loss in later life. *Health Communication, 17*, 233-251.
- Lambe, J. L., Caplan, S. E., Cai, X., & Signorielli, N. (2004). Public perceptions of media performance at the beginning of the War on Terrorism. *Communication Research Reports, 21*, 299-309.
- Caplan, S. E. (2003). Preference for online social interaction: A theory of problematic Internet use and psychosocial well-being. *Communication Research, 30*, 625-648.
- Caplan, S. E. (2002). Problematic Internet use and psychosocial well-being: Development of a theory-based cognitive-behavioral measure. *Computers in Human Behavior, 18*, 533-575.
- Perse, E. M., Signorielli, N., Courtright, J. A., Samter, W., Caplan, S. E., Lambe, J. L., & Cai, X. (2002). Public perceptions of the functions of the mass media following the attacks of September 11. In B. S. Greenberg (Ed.), *Communication and terrorism* (p. 39-52). Creskill, NJ: Hampton Press.
- Caplan, S. E. (2001). Challenging the mass-interpersonal communication dichotomy: Are we witnessing the emergence of an entirely new communication system? *Electronic Journal of Communication, 11*. Available online [<http://www.cios.org/www/ejc/v11n101.htm>.]
- Caplan, S. E., & Samter, W. (1999). The role of facework in younger and older adults' evaluations of social support messages. *Communication Quarterly, 47*, 245-265.
- Caplan, S. E., & Greene, J. O. (1999). Acquisition of message-production skill by younger and older adults: Effects of age, task complexity, and practice. *Communication Monographs, 66*, 31-48.
- Burleson, B. R., & Caplan, S. E. (1998). Cognitive complexity. In J. C. McCroskey, J. A. Daly, M. M. Martin, & M. J. Beatty (Eds.), *Communication and personality: Trait perspectives* (pp. 233-286). Creskill, NJ: Hampton Press.
- Caplan, S. E. (1996). Hilde Himmelweit (1918-1989). In N. Signorielli (Ed.), *Women in communication: A biographical sourcebook* (pp. 216-219). Westport, CT: Greenwood Press.

CONFERENCE PRESENTATIONS

- Williams, D. Yee, N., & Caplan, S. E. (2008). Who plays, how much, and why? A behavioral player census of a virtual world. Paper presented at the National Communication Association Conference in San Diego, CA.
- High, A. & Caplan, S.E. (2008). Social anxiety and computer-mediated communication during initial interactions: Implications for the hyperpersonal perspective. Paper presented at the International Communication Association Conference in Montreal.
- High, A. & Caplan, S. E. (2007). Overcoming anxiety: Implications for the hyperpersonal perspective during computer-mediated initial interactions. Paper presented at the National Communication Association Conference in Chicago, IL.

- Young, D. G. and Caplan, S. (2007) The use of online dating websites as sources of social support and self-expression for widows and widowers. Paper presentation at the annual meeting of the International Association for Mass Communication Research, Paris, France
- Caplan, S. E., & High, A. C. (2006). Beyond Excessive Use: The interaction between cognitive and behavioral symptoms of problematic Internet use. Paper presented at the annual Eastern Communication Association conference in Philadelphia, PA. (Ranked **Top 3 Paper**).
- High, A. C., & Caplan, S. E. (2006). Can we hide online? The interaction of social anxiety and communication channel on conversational partners' perceptions of anxiety. Paper presented at the annual National Communication Association conference in San Antonio, TX
- Holbert, R. L., Hansen, G. J., Caplan, S. E., & Mortenson, S. T. (2006). Fahrenheit 9-11, need for closure, and the priming of affective ambivalence: an assessment of intra-affective structures by party identification. Paper presented at the annual National Communication Association conference in San Antonio, TX.
- Steuber, K. R., & Caplan, S. E. (2006). The effects of adult attachment and conflict style on relationship satisfaction. Paper presented at the annual National Communication Association conference in San Antonio, Texas.
- Williams, D., Caplan, S. E., & Xiong, L. (2006). Can you hear me now? The Impact of Voice on Internet Communities. Paper presented at the annual International Communication Association conference in Dresden, Germany.
- Williams, D., & Caplan, S. E. (2005). Can you hear me now? The Impact of Voice on Internet Communities. Paper presented at the annual Association of Internet Researchers conference in Chicago, IL.
- Caplan, S. E. (2005). New directions in communication research on problematic Internet use. Presentation at the annual Eastern Communication Association conference in Pittsburgh, PA.
- Caplan, S. E. (2005). A two-step approach to studying problematic Internet use: Measurement and structural considerations. Paper presented at the annual American Psychological Association conference in Washington, DC.
- Caplan, S. E. (2004). Refining the cognitive behavioral model of problematic Internet use: a closer look at social skill and compulsive behavior. A paper presented at the annual National Communication Association conference in Chicago, IL.
- Caplan, S. E. (2004). Relations among loneliness, social anxiety, and problematic Internet use. A paper presented at the annual National Communication Association conference in Chicago, IL.
- Caplan, S. E., & Turner, J. (2004). Online emotional support: Bringing theory to research on computer-mediated supportive and comforting communication. A paper presented at the National Communication Association conference in Chicago, IL.
- Caplan, S. E. (2003). Preference for online socialization: an interpersonal approach to problematic Internet use and psychosocial well-being. Paper presented at the National Communication Association conference in Miami, FL.

- Lambe, J.L., Signorielli, N., Caplan, S. & Cai, X. (2003). Public perceptions of media performance at the beginning of the War on Terrorism. Paper presented at the International Communication Association conference in San Diego, CA.
- Caplan, S. E. & Haslett, B. J. (2002). Telling it like it is: The adaptive function of narratives in coping with losses in later life. Paper presented at the 8th International Conference on Language and Social Psychology, Hong Kong.
- Caplan, S. E. (2002). Preference for online conversation, problematic Internet use, and psychosocial well-being. Paper presented at the National Communication Association conference in New Orleans, LA.
- Caplan, S. E. (2001). Technology and emerging communication systems: How computer-mediated communication challenges traditional theories of communication systems. Paper presented at the National Communication Association conference in Atlanta. (Ranked **Top Paper**)
- Caplan, S. E. (2001). Toward a theory of computer-mediated communication behaviors and psychosocial well-being. Paper presented at the annual International Communication Association Conference in Washington, D. C.
- Caplan, S. E. (2000). Interrelationships among Appraisals, Feelings, and Health Indices in a Sample of Older Adults Coping With Loss. Paper presented at the National Communication Association conference in Seattle, WA.
- Caplan, S. E., & Samter, W. (1998). Younger and older adults' evaluations of supportive messages: Two studies investigating the role of facework in evaluations of socially supportive communication. Paper presented at the National Communication Association conference in New York, NY.
- Caplan, S. E., & Greene, J. O. (1998). Communication-skill acquisition among older adults: An examination of the effects of age, practice, and task complexity on message-production-skill acquisition. Paper presented at the International Communication Association Conference in Jerusalem, Israel. (Ranked **Top 3 Paper**).
- Caplan, S. E. (1997). Applying constructivism to interpersonal health communication: Person-centeredness and physician-patient interaction. Paper presented at the National Communication Association conference, Chicago, IL. (Ranked **Top 3 Paper** in Health Communication Division).
- Caplan, S. E. (1997). The social construction of friendship and kinship: A communication approach to well-being in later-adulthood. Paper presented at the National Communication Association conference, Chicago, IL.
- Samter, W., Afifi, W. A., Johnson, M. L., & Caplan, S. E. (1996). The role of comforting skill in same-sex friendships: So do we really know what we're getting? Paper presented at the International Conference on Personal Relationships, Banff, Canada.

UNDERGRADUATE COURSES TAUGHT

- *Communication in Family Systems*, University of Delaware.
- *Communication and Interpersonal Behavior*, University of Delaware.
- *Introduction to Theories of Interpersonal Communication*, University of Delaware.
- *Communication and Conflict Management*, University of Delaware.
- *Communication and Emotion*, University of Delaware.
- *Intergenerational Communication*, University of Delaware.
- *Public Speaking*, University of Delaware.
- *Small Group Communication for Technology Majors*, Purdue University.
- *Introduction to Communication Research Methods*, Purdue University.
- *Introduction to Interpersonal Communication*, Purdue University.
- *Fundamentals of Human Communication*, Purdue University.
- *Oral Communication in Business*, University of Delaware.
- *Principles of Communication Theory*, University of Delaware.

GRADUATE COURSES TAUGHT

- *Theories of Interpersonal Communication*, University of Delaware.

GRADUATE STUDENT ADVISING

- Master's Thesis Committee Chair for Erin Brummett
- Master's Thesis Committee Chair for Kelley Pastic
- Master's Thesis Committee Chair for Andrew High
- Master's Thesis Committee Chair for Keli Steuber
- Master's Thesis Committee Chair for Michele Pino
- Doctoral Dissertation Committee Member, Jordan Cummings
- Master's Thesis Committee Member for David DeAndrea
- Master's Thesis Committee Member for Kurt Braddock
- Master's Thesis Committee Member for Jacob Turner
- Master's Thesis Committee Member for Matthew Davis
- Master's Thesis Committee Member for Anisha Shankar
- Master's Thesis Committee Member for Janice Recchiuti
- Master's Thesis Committee Member for Eleni Sotos

- Comprehensive Exam Committee Member for Jascha Fields
- Comprehensive Exam Committee Member for Rebecca Fidler

PROFESSIONAL AND SCHOLARLY SERVICE ACTIVITIES

- Associate Editor, *Communication Research Reports* (2006-present).
- Editorial Board Member, *Communication Quarterly* (2008-present).
- Editorial Board Member, *Journal of Computer-Mediated Communication* (2008-present).
- Grant Proposal Reviewer, Social Sciences and Humanities Research Council.
- Conference Panel Chair, "Computer-mediated interpersonal communication: Critical issues and directions for research," Eastern Communication Association Conference, Philadelphia, PA, 2006.
- Manuscript Reviewer for the Student Division of the Eastern Communication Association, 2005
- Manuscript Reviewer for the Mass Communication Division of the National Communication Association, 2005.
- Manuscript Judge for Student Division of Eastern Communication Association Conference, 2004.
- Respondent to panel on "Interpersonal Communication through Computer-Mediated Channels - Maintaining Long-Distance Relationships," National Communication Association conference, Chicago, IL, 2004.
- Manuscript Judge for the Interpersonal Division of the National Communication Association Conference, 2003.
- Conference Panel Chair, "Relational Stages: Developing and Developed Relationships," National Communication Association conference in Miami Beach, Fl., 2003.
- Invited Manuscript Reviewer, *Communication Research*
- Invited Manuscript Reviewer, *Human Communication Research*.
- Invited Manuscript Reviewer, *Communication Yearbook 33*
- Invited Manuscript Reviewer, *Communication Yearbook 23*.
- Invited Manuscript Reviewer, *Communication Quarterly*.
- Invited Manuscript Reviewer, *Personality and Individual Differences*.
- Invited Manuscript Reviewer, *Southern Communication Journal*.

- Invited Manuscript Reviewer for *Journal of Family Issues*.
- Invited Manuscript Reviewer for *Electronic Journal of Communication*.
- Invited Manuscript Review for *Journal of Applied Communication Research*.
- Invited Manuscript Reviewer for *New Media & Society*.
- Invited Manuscript Reviewer for *Social Behavior & Personality*.
- Invited Manuscript Reviewer for *Journal of Computer Mediated Communication*.
- Invited Manuscript Reviewer for *Transformation of the workplace: The Internet and work in the 21st Century*.
- Invited Manuscript Reviewer for *The Oxford Handbook of Internet Psychology*.

UNIVERSITY AND DEPARTMENTAL SERVICE ACTIVITIES

- Senator, Faculty Senate, University of Delaware, 2006 - present.
- Committee Member, University of Delaware Learning Management System (LMS) Committee, 2007-present.
- Co-planner, Department of Communication Graduate School Recruiting Event, 2007.
- Co-planner, Department of Communication Goals Retreat, 2007.
- Member, Department of Communication Chair Review Committee, University of Delaware, 2007.
- Co-designer, Department of Communication Basic Course (COMM 212) Redesign, University of Delaware, 2006.
- Co-designer & co-facilitator, Department of Communication TA Training Program, University of Delaware, 2006.
- Communication Department Senator, College of Arts & Sciences Senate, University of Delaware, 2000-2006.
- Co-Developer of Department of Communication Oral Communication Fellows Program, University of Delaware, 2003-2005.
- Member, College of Arts & Sciences Senate, Educational Affairs Committee, University of Delaware, 2001-present.
- Member, Taskforce on Oral and Written Communication, University of Delaware, 2004-2005.
- Member, Department of Communication, Faculty Member Peer-Review Committee, 2006.

- Member, Department of Communication Chair Review 2001-2002.
- Member, Department of Communication Curriculum Assessment Committee, University of Delaware (2005-present).
- Member, Dean of Arts & Sciences ad hoc committee (“Susquehanna Group”) on Reforming College Requirements and Implementing General Education Initiatives, 2004.
- Communication Department Liaison, Student Summer Scholars Program, University of Delaware 2000-present.
- Department Website Design and Maintenance, Department of Communication, University of Delaware, 2001-present.
- Department Representative for Delaware Decision Days events 2000-present.

INVITED TALKS & GUEST LECTURES

- Invited Speaker, “Teaching Students to Manage Public Speaking Anxiety,” Oral Communication Fellows Training Program, University of Delaware, Spring, 2005, 2006.
- Invited Speaker, “Oral Communication Across the Disciplines,” General Education Institute, University of Delaware, Summer, 2004.
- Invited Speaker, “Improving Group Processes in the Problem-Based Learning Classroom,” Institute for Transforming Undergraduate Education, University of Delaware, Fall, 2004.
- Invited Speaker: “An Introduction to Public Speaking” University of Delaware Dietetic Internship Orientation Program, Summer, 2004.
- Invited Guest Lecturer. “Language, Culture, & Communication,” Department of Sociology and Anthropology, Washington College, 2002.
- Invited Guest Lecturer. “Interpersonal Conflict Management in Marriage,” Department of Individual & Family Studies, University of Delaware, 2001.
- WDEL Radio, *Delaware Hi-Tech Wire with Paul MacArthur*, “A Study of Virtual Relationships” (aired March 15, 2002).