



**WELCOME TO SFS  
TOWN HALL TUESDAY**





# FINANCIAL HOLDS

SFS communicates to students **entirely via email**, so check your inbox!

## Notifications Sent:

- Billing (monthly when balance due)
- Aid eligibility (including changes)
- Appeals (scholarship, grant, academic progress)

## Make sure others are seeing emails:

- Grant parent/guardian access in UDSIS
- Visit [udel.edu/sfs/quick](https://udel.edu/sfs/quick) and check out our Handy Resources & Tutorials section to view a tutorial on granting access to UDSIS



# What Are Financial Holds?

- ➔ Placed on accounts with balances over \$1,000
- ➔ Prevents registration to future terms
- ➔ Avoids balances from automatically doubling with registration
- ➔ Hold Removal
  - Holds come off at 4:45 pm each day for balances at \$1,000 or less
  - Payments made before 2 pm process the same date; payments made after 2 pm are credited the following business days
  - Those borrowing to cover balances should allow 10-14 days for loans to pay to the student's account



Course registration for fall/spring is not just a point in time

### Winter/Summer Registration

- Begins same date/time for everyone
- Stays open until free drop/add of session

# Registration

### Fall/Spring Registration

- Staggered approach
- Seniors with most earned credits first
- Then by class level and earned credits
- Student not guaranteed of course availability if registering at appointed time
- Registration remains open until after free drop/add

2026 Summer Registration – Free Drop/Add  
March 30 – June 11

2026 Fall Registration – Free Drop/Add  
April 13 – September 8

# Billing Cycle

➔ Remaining Spring installment due date:

- April 2

➔ Financial holds

- Have been placed if not on installment plan
- April 7 if on installment plan

➔ Future term billing

- Summer – Early May notification  
Due June 11
- Fall undergrad – July notification  
Due August 1 (Installments Sept/Oct/Nov 1\*)
- Fall grad/PCS – August notification  
Due August 25 (Installments Oct/Nov 1\*)

\* Installment option available on *Make a payment* screen in My Finances and incurs \$50 fee per term





SFS continues to process outside scholarships and loans.

- Parent PLUS & private/alternative loans processed in order received
- Half pays to fall and half to spring for full-year loans
- PLUS current through 3/18/2026
- Alternative loans current through 3/18/2026

# Financial Aid – Current Status

- Outside scholarships processed in order received
  - Ensure student name and ID are included on check and send to:  
Student Financial Services  
210 S College Avenue  
Newark, DE 19716
  - Split evenly between fall and spring semesters unless directed otherwise by the donor.
  - Current through 3/17/2026

# Financial Clearance:

- All funding (aid, waivers, etc.) is recorded on the student account or reported to SFS and any remaining balance has been paid
- Incomplete To Do List items will delay payment of aid
- Ensure reported credits have been paid to UD

UNIVERSITY OF DELAWARE

MY FINANCES

Make a payment
<b>To do list</b> <span>2</span>
Announcements
Add Flex account funds
Account activity
Statements
Payment history
1098-T tax form
Financial aid award notice

**Student: YouDee**

**To do list**

If you have questions regarding your bill or using this system, contact Student Financial Services by clicking on the link below.

• = Open Items, ✓ = Completed Items

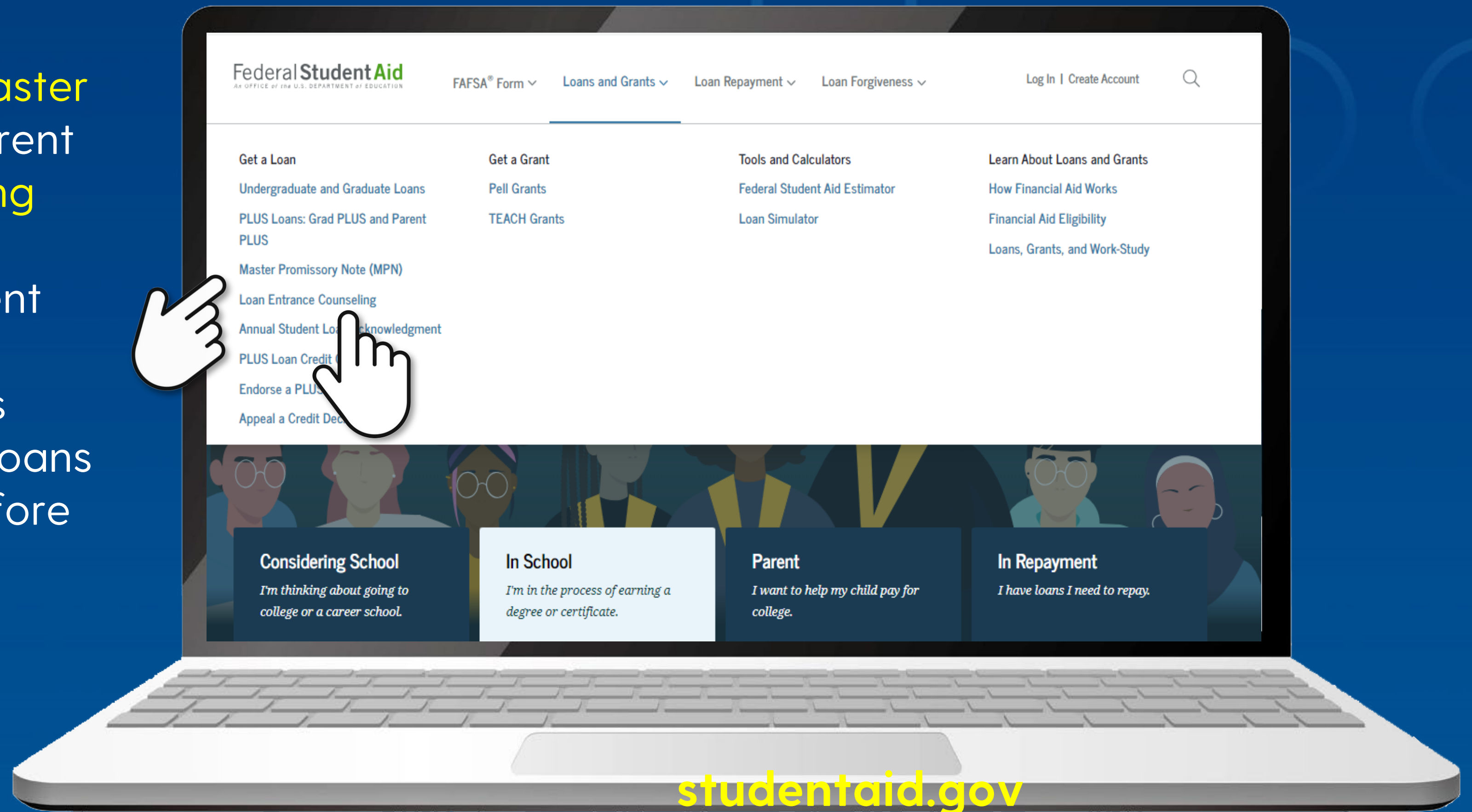
\*Note we cannot pay certain types of aid to your account until required To Do List items have been completed. Click on each item for additional information.

**2023 Items**

- Federal DL Entrance Counseling
- Federal DL MPN
- ✓ Housing Confirmation

# Common To Dos:

- Federal loans – must complete **Master Promissory Note** for student or parent borrowers and **Entrance Counseling** for students
- Free Application for Federal Student Aid (**FAFSA**) – required for consideration of federal grants, as well as federal student or parent loans
- Federal **verification** – required before aid can be finalized and paid to student account



- Website**  [udel.edu/sfs](https://udel.edu/sfs)
- Contact Form**  [udel.edu/askSFS](https://udel.edu/askSFS)
- Phone**  302-831-2126
- Online Meeting**  [waitwhile.com/welcome/sfs](https://waitwhile.com/welcome/sfs)
- Mailing Address**  **University Visitors Center**  
210 S College Ave  
Monday-Friday 8:30am – 4:30pm