



WELCOME TO SFS TOWN HALL TUESDAY



A photograph of a University of Delaware campus scene, featuring a large brick building with white columns and a green lawn. The image is framed by a blue background with a pattern of white circles and a large, irregular yellow shape that contains the text. The text is in a bold, blue, sans-serif font.

FALL SEMESTER BILLING & AID

SFS communicates to students **entirely via email**, so check your inbox!



You Will Receive:

- Billing notices
- Changes to financial aid
- Notification of aid appeals (scholarship, grant, academic progress)

Make sure others are seeing emails:

- Grant parent/guardian access in UDSIS
- Visit <https://www.udel.edu/sfs/quick> and check out our Handy Resources & Tutorials section to view a tutorial on granting access to UDSIS



Billing Cycle - Undergrad:

➡ August 1 full payment due date/first installment due date

➡ Next installment* due dates:

- September 1
- October 1
- November 1

Billing Cycle - Graduate:

➡ August 25 full payment due date/first installment due date

➡ Next installment* due dates:

- October 1
- November 1

* Installment option available on *Make a payment* screen in My Finances and incurs \$50 fee per term



Student Aid:

- Currently appears as “pending aid” in My Finances
- Pays to account around start of classes (Aug 25)
- Incomplete To Do List items will delay payment of aid
- Students can accept or decline loans in UDSIS
 - Returning students: ensure academic year shows 2026-2027 before making adjustments
 - Check out our tutorial on accepting/declining loans at: <https://www.udel.edu/sfs/quick>

UD Student Homepage Financial Aid

2026-2027 University of Delaware [Change](#)

Awards

Summary

Accept/Decline

Financial Aid Summary

My Finances

UD1 Flex & Points Balance

UD1 Flex Deposit

Transfer - Account to Flex

Transfer - Flex to Account

Veterans Educational Benefits

Request Refund

Accept/Decline

Status New Package [i](#)

2 rows

[Edit](#) [Filter](#) [Submit](#) [Actions](#) [Sort](#)

Award Description/Category	Award Decision	Reduce	Offered	Accepted
Federal DL Subsidized Loan	Accept v	☐	3,500.00	3,500.00
Federal Direct Unsubsidized Lo	Accept v	☐	2,000.00	2,000.00
Totals			5,500.00	5,500.00

Currency used is US Dollar

You may accept or decline any or all of the awards that are currently available. Remember to "Submit" your changes if you make further adjustments. Otherwise, check back periodically for updates to your financial aid package.

Federal Verification

Those subject to verification:

- Only required of FAFSA filers in certain circumstances
- Will appear on To Do List
- Student completes tasks at <https://udel.studentforms.com>



The mascot is a blue and yellow bird-like creature wearing a yellow jacket with the University of Delaware logo. It is standing with its arms outstretched against a yellow background.

UNIVERSITY OF DELAWARE

Interested in CampusLogic University? Seats just opened up for our June session (part of Shift Summit). Register to secure your spot. [View the release notes here.](#)

Workflow Reports Admin Search Students

SAMPLE STUDENT

SSN: Student ID: Email: @UDel.Edu DOB: Phone: Transaction Type: Verification Available ISIRs: Choose an ISIR... Compare ISIRs

Reason for Request:

File Review Student View

Welcome!

Below is the list of items the Office of Financial Aid needs you to complete for the professional judgment appeal process. Click on any section to view the detailed list of requirements.

Contact the Office of Financial Aid with any questions.

> Additional Info: Financial Aid Document 1	Waive Task
> Additional Info: Financial Aid Document 2	Waive Task
> Additional Info: Financial Aid Document 3	Waive Task
> Additional Info: Parent 1-2018 Federal IRS Tax Return T...	Waive Task

UNIVERSITY OF DELAWARE



SFS beginning to process outside scholarships and loans.

Use My finances to report additional credits for aid and other funds not yet showing as pending

Tutorial at
<https://www.udel.edu/sfs/quick>

Financial Aid – Current Status

- Outside scholarships processed in order received
 - Ensure student name and ID are included on check and send to:
UD Cashier's Office
413 Academy Street, Rm 250
Newark, DE 19716
 - Split evenly between fall and spring semesters unless directed otherwise by the donor.
- Parent PLUS & private/alternative loans processed in order received
 - Half pays to fall and half to spring for full-year loans



SFS has limited funding for financial appeals.

Use My finances to report additional credits for aid and other funds not yet showing as pending

Tutorial at
<https://www.udel.edu/sfs/quick>

Financial Aid – Appeals

- FAFSA Adjustment Appeals
 - For students with changes in financial circumstances since FAFSA filing
 - SFS reviews to see if federal aid can be added/increased
 - May take four to six weeks to complete with valid appeal reason
- University grant/scholarship non-renewal appeals
 - For students who have not met GPA or enrollment requirements of their UD funding
- Satisfactory Academic Progress
 - For students not meeting academic requirements of federal aid
 - Current as of 6/17

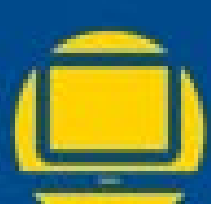
Refunds?

- ➔ If your financial aid exceeds costs billed to your student account, you will have a credit balance
- ➔ Students can request a refund of credit balance in UDSIS once aid pays in early September

Student Health Insurance

- ➔ All students are required to have comparable health insurance to UD's plan. This premium is automatically charged. Offsetting credit appears if student waives.
 - Fall premium – \$1,798.69
 - Spring premium – \$2,088.85
 - Academic Year Total – \$3,887.54
- ➔ Enroll/waive by visiting www.universityhealthplans.com/ud (Deadline: September 15)
- ➔ If you're already covered, be sure to fully complete the waiver process. You will receive a confirmation number upon completion and a credit the Monday after submission.



Website		udel.edu/sfs
Contact Form		udel.edu/askSFS
Phone		302-831-2126
Online Meeting		waitwhile.com/welcome/sfs
Mailing Address		University Visitors Center 210 S College Ave Monday-Friday 8:30am – 4:30pm