

The Student Account and Financial Aid - Flex Pathway

Student Financial Services

Fall 2026

New Student Orientation

Student Financial Services (SFS)

Integrated counseling on the student account:

- Help families meet their financial obligations
- Service through online resources, telephone, email, and one-on-one counseling





SFS works directly with students

All correspondence regarding the student account (billing, due dates, and financial aid information) is sent to the student's UDel email.

Federal regulations (FERPA) protect student's academic and financial privacy. Students must grant permission for:

- **SFS to speak with others about student account**
- **Others to have access to My Finances**
- **Others to receive emailed billing notifications**

Students are responsible for meeting billing due dates and finalizing financial aid.

UD Student Information System (UDSIS)



Replaces My Blue Hen
Home after NSO



Available now, if
student has
created
UDelNet/UD email



View course
schedules/grades
and manage
registration



Access My
Finances, view
financial aid,
adjust/decline
student loans,
review To Do List,
request refunds



Grant access to
My Finances
through
Parent/Guardian
Services



Grant Access to My Finances

Log in to UDSIS

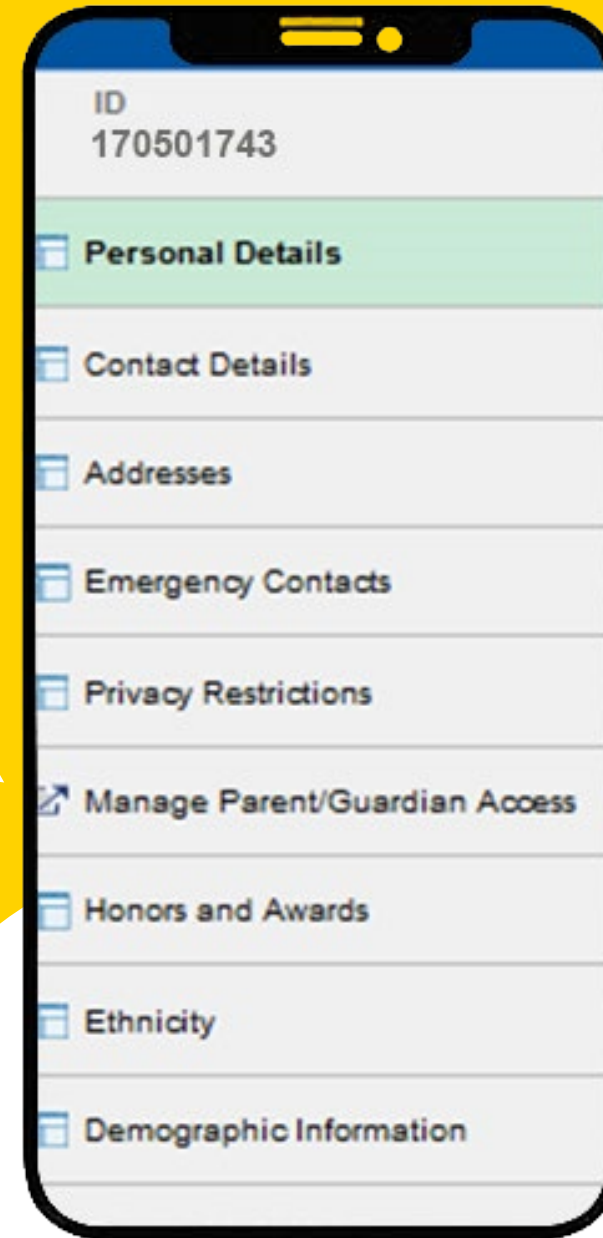


Personal Information Tile

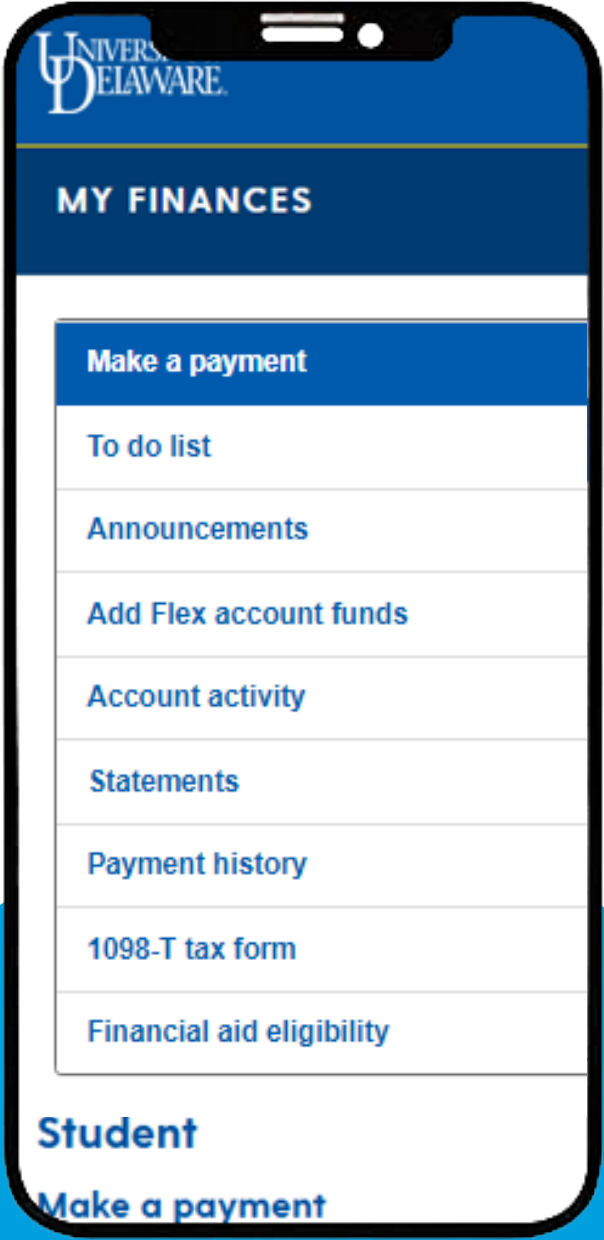


Manage Parent/Guardian Access

Student UDel email and any authorized email will receive billing notifications.



My Finances Resources



View pending financial aid, notify SFS of additional aid, make online payments, or indicate a payment is being mailed.

Review tasks required to process financial aid and view other messages.

See charges and payments on your account and download statements.

Claim education tax benefits using this form (available in late January).

View aid offered for the full academic year.



Financial Aid

2026-2027 Aid

Aid	Type	Description	Fall term*	Spring term*	Total aid
SEED Scholarship- Year 1	Scholarship	The SEED Scholarship is funded by the State of Delaware and is awarded to students who have maintained a high school grade point average of at least 2.50, attended a Delaware high school, and have no felony convictions in their history. Students must enroll in the 2-year Associate of Arts program to be eligible to receive SEED. The Free Application for Federal Student Aid (FAFSA) must be filed each year. A minimum grade point average of 2.50 must be maintained while attending college, and full-time enrollment of at least 12 credits in each Fall and Spring semester is required. For more information please visit: http://www.cas.udel.edu/associateinarts/ . Awards are tentative for newly admitted students pending review of final high school. All transcripts should be submitted to the Admissions office.	\$2,521.00	\$2,521.00	\$5,042.00
Federal Direct Unsubsidized Lo	Loan	This aid is not eligible for the Federal interest benefit. Interest will accrue from the date of payment onto your account. You may choose to pay interest accruals while in school, or have them deferred until you complete your course of study. You may need to complete a Master Promissory Note and Entrance Counseling if you are a first time borrower. Please visit http://www.udel.edu/finaid for more information.	\$2,750.00	\$2,750.00	\$5,500.00
Estimated Total			\$5,271.00	\$5,271.00	\$10,542.00

*Note that any changes to your enrollment (full time/part time), [FAFSA](#) data, state residency status, housing choice, program of study, and/or receipt of outside grants, scholarships, or benefits could result in a change to your financial aid. Please review the aid descriptions by clicking on the link in that column, as most aids require that students maintain some level of academic success.

Review each of the following important next steps:

- Read the details of each aid description above to understand the conditions of your financial aid.
- Review the [Financial Aid Consumer Information](#) to understand the requirements of any federal financial aid.
- [View Financial Aid To Do](#) - These items must be completed before aid can be paid to your student account. We ask that all requirements be completed approximately one month prior to the start of classes.
- Explore [other financing options](#), if you have not already done so:
 - [Parent PLUS Loan](#)
 - [Alternative Loans](#) (private educational lenders)
 - [University Installment Payment Plan](#)

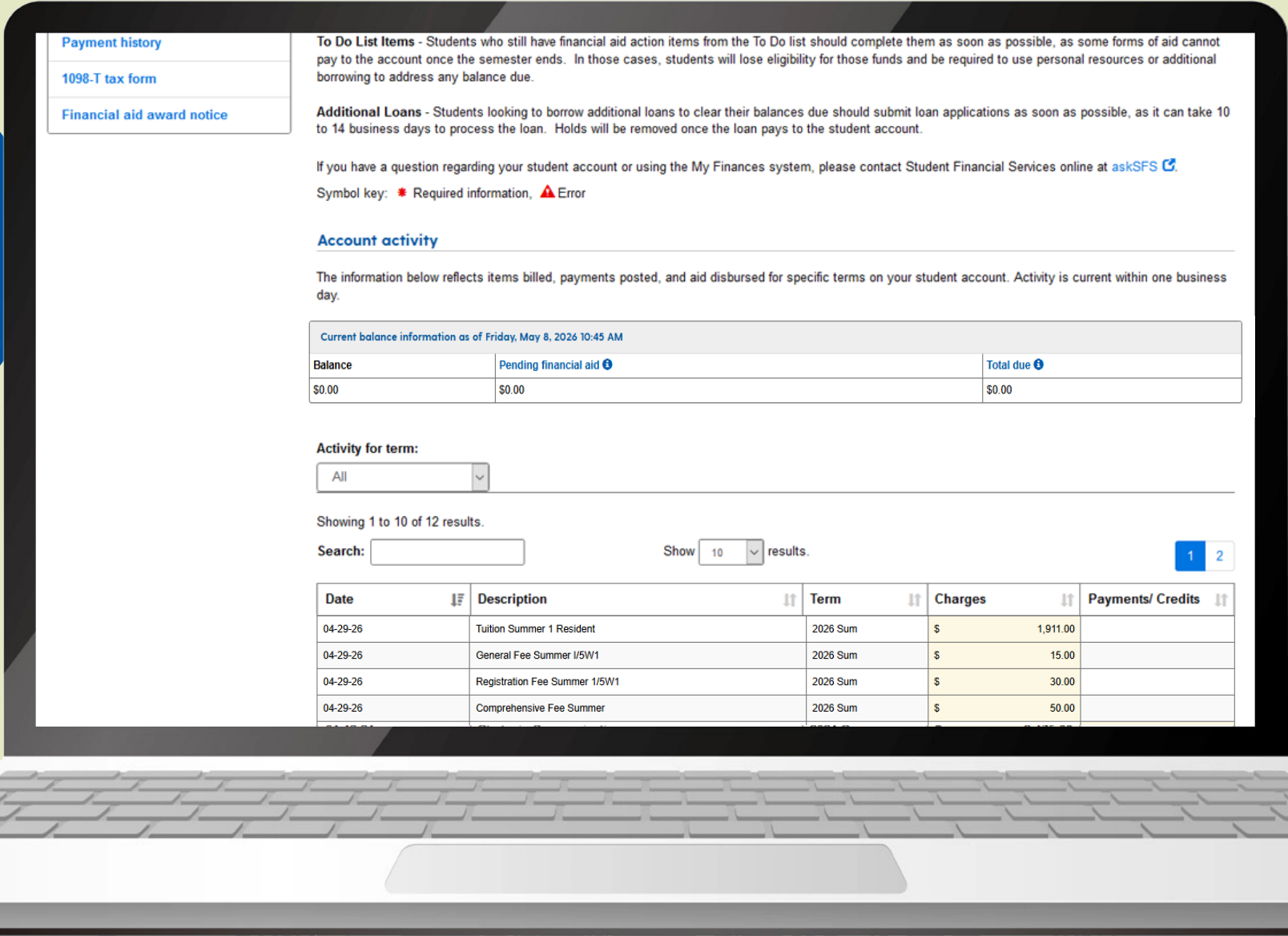
Complete To Do List items to ensure aid pays to account.

Review terms for awards.

Loans can be declined or reduced in UDSIS.

Account Activity

View charges and payments



Select All Activity or by Term



Statements

Select Summary
or Detail
Transactions

10-10-19	Strategic Communication	2019 Fall	\$	2,475.00
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1 2

Statements

Use this section to generate a customized billing statement (current within one business day) by specifying the options below. Each statement comes on University letterhead that you can print for your own records or as documentation for a third-party payer.

Term: *


Additional information: *

- Detail transactions
- Summary transactions
- Enrollment (courses and course units taken)

Report file type: *

- Spreadsheet - Can be opened in a Excel or a similar program.
- PDF - Printer-friendly view.

[✔ Download statement](#)



Download
statements
in PDF or Excel





Keep Account in Good Standing

Your account is “financially clear” when:

Financial aid and payment(s) cover full balance due

OR

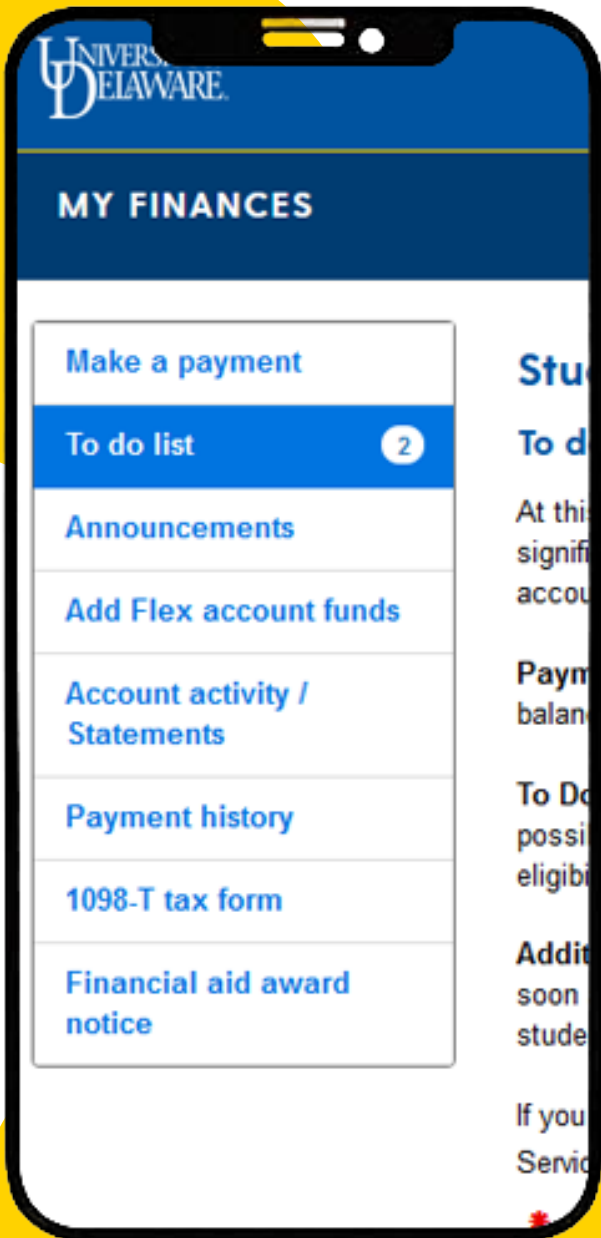
Pending financial aid covers full balance due

OR

Installment Payment Plan (IPP) active with payment covering full installment due

- 4 monthly installments per semester
- \$50 IPP fee per semester

The To Do List



... point in the semester, student account balances with significant balances will have a financial hold, which prevents accounts until the balance is addressed. Please note the following:

Payments - Student account payments can take a business day to clear. If a payment is made to a student account with a significant balance and there is a hold on the account, the hold will be removed once the payment is processed.

To Do List Items - Students who still have financial aid action items from the previous semester should complete them as soon as possible, as some forms of aid cannot pay to the account once the semester ends. Failure to complete these items may result in loss of eligibility for those funds and be required to use personal resources or additional loans.

Additional Loans - Students looking to borrow additional loans to clear their balance should do so as soon as possible, as it can take 10 to 14 business days to process the loan. Hold on the student account.

If you have a question regarding your student account or using the My Finances services, please contact Student Services online at [askSFS](#).

* = Open Items, ✓ = Completed Items

*Note we cannot pay certain types of aid to your account until required To Do List items are completed. Aid that is not paid will continue to show as "Pending Aid" on your account. Please complete all items as soon as possible to ensure timely disbursement of aid. Click on each item for additional information.

Financial Aid disbursement

* [Federal DL Entrance Counseling](#)

* [Federal DL MPN](#)

Viewable in My Finances or UDSIS

Links to actions required to finalize federal financial aid

Does not include tasks required for private loans or outside scholarships

Make a Payment

Student account summary

Balance	Pending aid	Additional credits	Payment
1,871.00	\$0.00	\$0.00	<input type="checkbox"/> Full amount: \$1,871.00 <input type="checkbox"/> Installment: \$476.75

Pay this amount →

Report additional credits

Cancel

Report additional credits for an outside source of funds not reflected on your account. Some common examples:

- 529 or outside scholarship who will be initiating payment to us.
- Financial aid (eg, Parent Loan) not yet reflected in pending aid.
- Payroll deduction.

If there are additional anticipated credits that you expect to use to clear your balance, please use the options below to notify. In addition, input the expected amount to adjust your required payment for this bill.

Credit 1

Type: Choose one

Amount: \$

(use format n.nn)

Comments:

**Any item listed above must be credited to your account by the start of classes. If a balance remains at that time, you will be automatically enrolled in the installment plan (\$50 fee) and will be required to make payment to secure your registration.

Add another credit

Save credits

6495)

to access their My Finances student account through Manage Parent/Guardian Access under the Personal Information tile in UDSIS

on regarding your student account or using the My Finances system, please contact Student Financial Services online at askSFS

* Required information, Error

Student account payment: \$25.00
(Adjusted Balance)

Optional, Flex deposit:

\$

What is Flex?

(minimum \$25.00, use format n.nn)

Total payment: \$25.00

Method: Online check without a service charge.

Mail a check.

Credit card with a service charge.

(2.95% Domestic / 4.25% International - minimum service fee for card transactions over \$20 and less than \$106 will be \$3)



The policies, rates and charges are hereby accepted.

I certify my attendance for the current term payment is being made and understand there is no rebate of tuition for courses dropped after Free Drop/Add deadline.

rproud@udel.edu

(use format xxx@xxx.xxx)





Spring

Prospective students receive cost estimate and financial aid eligibility based on estimated tuition/costs.

Early July

Upcoming academic year rates are announced.

Mid-July

SFS updates My Finances with Fall Semester billing and/or financial aid and emails students and authorized users to view student account and make payment.

Students/families complete any financial aid action items from student To Do List. Students with pending loans who wish to decline these loans may do so through UDSIS.

Late August

Financial aid pays to student accounts and no longer appears as "pending aid" provided To Do List items are complete.

Early September

Payments/financial aid in excess of billed charges generates refunds.

Academic Year Timeline



Billing Schedule

Optional Installment Plan	<p>Four monthly installments per semester (Fall/Spring).</p> <p>Adjusted according to changes in balance.</p> <p>Incurs \$50 fee per semester.</p>
Late Payments	<p>\$55 late fee assessed to students who do not make payment by the due date and not on installment plan.</p> <p>\$25 fee for late installment plan payments .</p>
Financial Holds	<p>Assessed on balances not paid by due date.</p> <p>Prohibits future registration.</p>



	Billing Notification Sent	Full Payment Due Date	Installment Plan Due Dates
Fall Semester			August 1
	Mid-July	August 1	September 1
			October 1
			November 1
Spring Semester			January 4
	Mid-December	January 4	February 4
			March 4
			April 4

Student Health Insurance Requirement

Students are required to have health insurance and either provide proof of coverage or purchase UD's health insurance plan (provided by Highmark).

Already insured?

Waive the UD plan by 9/15 at universityhealthplans.com

Need insurance?

Enroll in the UD plan at universityhealthplans.com

Because insurance is mandatory, students are automatically charged and must waive to receive the offsetting credit. Credits typically post the Monday following completion of the waiver.



Contact Information

Website  udel.edu/sfs

Contact Form  udel.edu/askSFS

Phone  302-831-2126

Mailing Address  Student Services Building
Monday-Friday 8:30am – 4:30pm

Virtual Advisement  www.waitwhile.com/welcome/sfs

Visit udel.edu/sfs/quick for additional resources

