



# **WELCOME TO SFS TOWN HALL TUESDAY**





A photograph of a University of Delaware campus scene, featuring a brick building with white columns and a large tree with green and yellow leaves. The image is set against a blue background with a pattern of white rounded rectangles. A yellow rectangular box is overlaid on the image, containing the text "FINANCIAL HOLDS" in blue, bold, sans-serif capital letters.

# FINANCIAL HOLDS



SFS communicates to students **entirely via email**, so check your inbox!



## Notifications Sent:

- Billing (monthly when balance due)
- Aid eligibility (including changes)
- Appeals (scholarship, grant, academic progress)

## Make sure others are seeing emails:

- Grant parent/guardian access in UDSIS
- Visit [udel.edu/sfs/quick](https://udel.edu/sfs/quick) and check out our Handy Resources & Tutorials section to view a tutorial on granting access to UDSIS

# What Are Financial Holds?

- ➔ Placed on accounts with balances over \$1,000
- ➔ Prevents registration to future terms
- ➔ Avoids balances from automatically doubling with registration
- ➔ Hold Removal
  - Holds come off at 4:45 pm each day for balances at \$1,000 or less
  - Payments made before 2 pm process the same date; payments made after 2 pm are credited the following business days
  - Those borrowing to cover balances should allow 10-14 days for loans to pay to the student's account





Course  
registration for  
fall/spring is not  
just a point in  
time

### Winter/Summer Registration

- Begins same date/time for everyone
- Stays open until free drop/add of session

# Registration

## Spring/Fall Registration

- Staggered approach
- Seniors with most earned credits first
- Then by class level and earned credits
- Student not guaranteed of course availability if registering at appointed time
- Registration remains open until after free drop/add

2025 Summer Registration – Free Drop/Add  
March 31– June 9

2025 Fall Registration – Free Drop/Add  
April 14– September 9

# Billing Cycle

➡ Remaining Spring installment\* due date:

- April 3

➡ Financial holds

- March if not on installment plan
- April 7 if on installment plan

➡ Future term billing

- Summer – mid May notification  
Due June 9
- Fall undergrad – mid July notification  
Due August 1 (Installments Sept/Oct/Nov 1\*)
- Fall grad/PCS – early August notification  
Due August 26 (Installments Oct/Nov 1\*)

\* Installment option available on *Make a payment* screen in My Finances and incurs \$50 fee per term







SFS continues to process outside scholarships and loans.

- Parent PLUS & private/alternative loans processed in order received
- Half pays to fall and half to spring for full-year loans
- PLUS current through 3/19/25
- Alternative loans current through 3/19/25

# Financial Aid – Current Status

- Outside scholarships processed in order received
  - Ensure student name and ID are included on check and send to:  
Student Financial Services  
30 Lovett Avenue  
Newark, DE 19716
- Split evenly between fall and spring semesters unless directed otherwise by the donor.
- Current through 3/14/25

# Financial Clearance:

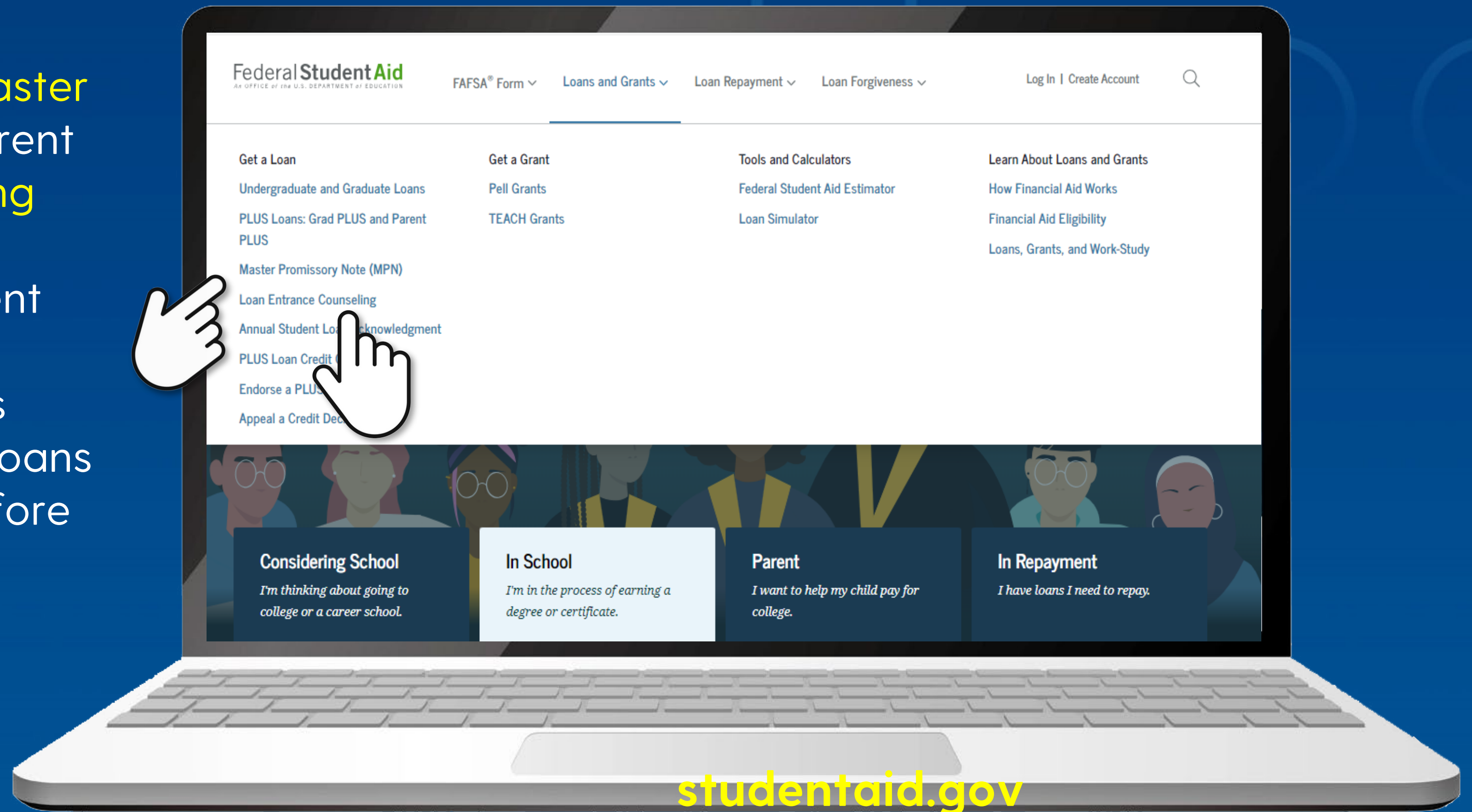
- All funding (aid, waivers, etc.) is recorded on the student account or reported to SFS and any remaining balance has been paid
- Incomplete To Do List items will delay payment of aid
- Ensure reported credits have been paid to UD

The screenshot shows the 'MY FINANCES' section of the University of Delaware's student portal. On the left is a navigation menu with links: 'Make a payment', 'To do list' (highlighted with a blue bar and a '2' in a circle), 'Announcements', 'Add Flex account funds', 'Account activity', 'Statements', 'Payment history', '1098-T tax form', and 'Financial aid award notice'. The main content area on the right is titled 'Student: YouDee' and 'To do list'. It includes a note about contacting Student Financial Services and a legend: a red dot for 'Open Items' and a green checkmark for 'Completed Items'. A note states that certain aid cannot be paid until required 'To Do List' items are completed. Under the heading '2023 Items', there is a list: 'Federal DL Entrance Counseling' (marked with a red dot), 'Federal DL MPN' (marked with a red dot), and 'Housing Confirmation' (marked with a green checkmark).



# Common To Dos:

- Federal loans – must complete **Master Promissory Note** for student or parent borrowers and **Entrance Counseling** for students
- Free Application for Federal Student Aid (**FAFSA**) – required for consideration of federal grants, as well as federal student or parent loans
- Federal **verification** – required before aid can be finalized and paid to student account







## STAY FOR THE Q&A SESSION

Student Financial Services  
[udel.edu/sfs](https://udel.edu/sfs)



Contact Us  
[udel.edu/askSFS](https://udel.edu/askSFS)  
(302) 831-2126

