



**WELCOME TO SFS  
TOWN HALL TUESDAY**







# FINANCIAL HOLDS



SFS communicates to students **entirely via email**, so check your inbox!

## Notifications Sent:

- Billing (monthly when balance due)
- Aid eligibility (including changes)
- Appeals (scholarship, grant, academic progress)

## Make sure others are seeing emails:

- Grant parent/guardian access in UDSIS
- Visit [udel.edu/sfs/quick](https://udel.edu/sfs/quick) and check out our Handy Resources & Tutorials section to view a tutorial on granting access to UDSIS



# What Are Financial Holds?

- ➔ Placed on accounts with balances over \$1,000
- ➔ Prevents registration to future terms or transcript releases
- ➔ Avoids balances from automatically doubling with registration
- ➔ Hold Removal
  - Holds come off at 4:45 pm each day for balances at \$1,000 or less
  - Payments made before 2 pm process the same date; payments made after 2 pm are credited the following business days
  - Those borrowing to cover balances should allow 10-14 days for loans to pay to the student's account





Course registration for fall/spring is not just a point in time

### Summer/Winter Registration

- Begins same date/time for everyone
- Stays open until free drop/add of session

# Registration

## Fall/Spring Registration

- Staggered approach
- Seniors with most earned credits first
- Then by class level and earned credits
- Student not guaranteed of course availability if registering at appointed time
- Registration remains open until after free drop/add

2024 Summer Registration – April 1

2024 Fall Registration – April 15

# Billing Cycle



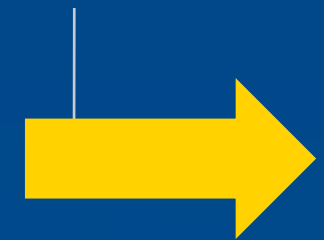
Remaining spring installment\* due date:

- April 3<sup>rd</sup>



Financial holds

- Will see holds currently or by April 1<sup>st</sup> if not on installment plan
- April 5<sup>th</sup> if on installment plan



Future term billing

- Summer – May notification  
Due June 3
- Fall undergrad – mid-July notification  
Due August 1 (Installments Sept/Oct/Nov 1<sup>st</sup>\*)
- Fall grad/PCS – mid-August notification  
Due August 27 (Installments Oct/Nov 1<sup>st</sup>\*)

\* Installment option available on *Make a payment* screen in My Finances and incurs \$50 fee per term







SFS continues to process outside scholarships and loans.

- Parent PLUS & private/alternative loans processed in order received
- Half pays to fall and half to spring for full-year loans
- PLUS current through 4/8/2024
- Alternative loans current through 4/5/2024

# Financial Aid – Current Status

- Outside scholarships processed in order received
  - Ensure student name and ID are included on check and send to:  

Student Financial Services  
30 Lovett Avenue  
Newark, DE 19716
  - Split evenly between fall and spring semesters unless directed otherwise by the donor.
  - Current through 4/8/2024
- Verification current through 3/27/2024

# Financial Clearance:

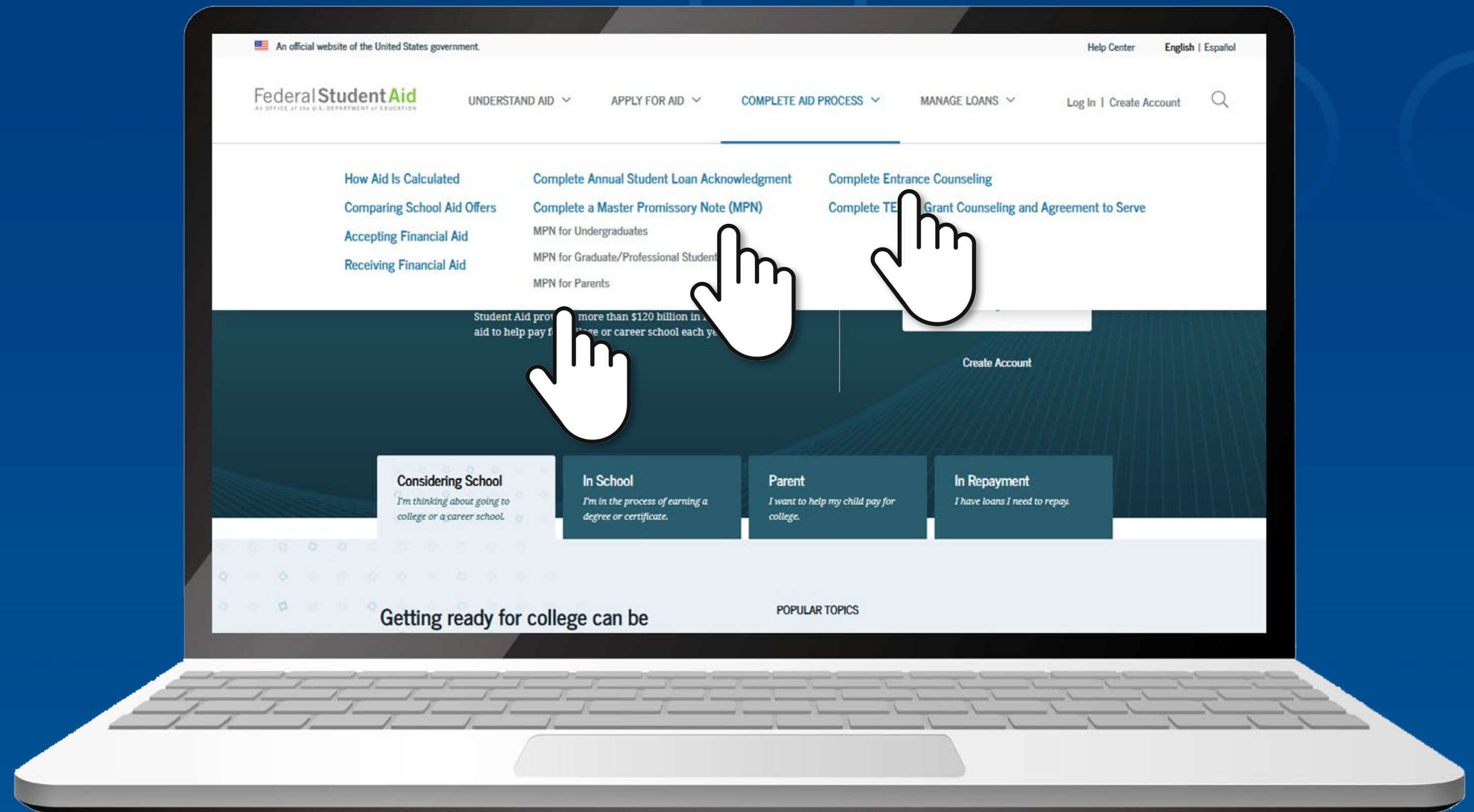
- All funding (aid, waivers, etc.) is recorded on the student account or reported to SFS and any remaining balance has been paid
- Incomplete To Do List items will delay payment of aid
- Ensure reported credits have been paid to UD

The screenshot shows the 'MY FINANCES' section of the University of Delaware's student portal. On the left is a navigation menu with items: 'Make a payment', 'To do list' (highlighted in blue with a '2' in a circle), 'Announcements', 'Add Flex account funds', 'Account activity', 'Statements', 'Payment history', '1098-T tax form', and 'Financial aid award notice'. On the right, the student's name 'YouDee' is displayed. Below it is a 'To do list' section with a legend: a red dot for 'Open Items' and a green checkmark for 'Completed Items'. A note states: '\*Note we cannot pay certain types of aid to your account until required To Do List items have been completed. Click on each item for additional information.' Under the heading '2023 Items', there are three entries: 'Federal DL Entrance Counseling' (red dot), 'Federal DL MPN' (red dot), and 'Housing Confirmation' (green checkmark).



# Common To Dos:

- Federal loans – must complete **Master Promissory Note** for student or parent borrowers and **Entrance Counseling** for students
- Free Application for Federal Student Aid (**FAFSA**) – required for consideration of federal grants, as well as federal student or parent loans
- Federal **verification** – required before aid can be finalized and paid to student account



[studentaid.gov](https://studentaid.gov)





**STAY FOR THE  
Q&A SESSION**

Student Financial Services  
[udel.edu/sfs](https://udel.edu/sfs)

UNIVERSITY OF  
DELAWARE

Contact Us  
[udel.edu/askSFS](https://udel.edu/askSFS)  
(302) 831-2126

