WELCOME TO SFS
TOWN HALL TUESDAY
SFS communicates to students **entirely via email**, so check your inbox!

**You Will Receive:**
- Billing notices
- Changes to financial aid
- Notification of aid appeals (scholarship, grant, academic progress)

**Make sure others are seeing emails:**
- Grant parent/guardian access in UDSIS
- Visit [https://www.udel.edu/sfs/quick](https://www.udel.edu/sfs/quick) and check out our Handy Resources & Tutorials section to view a tutorial on granting access to UDSIS
Billing Cycle - Undergrad:

- August 1 full payment due date/first installment due date
- Next installment* due dates:
  - September 1
  - October 1
  - November 1

Billing Cycle - Graduate:

- August 27 full payment due date/first installment due date
- Next installment* due dates:
  - October 1
  - November 1

* Installment option available on Make a payment screen in My Finances and incurs $50 fee per term
Student Aid:

- Currently appears as “pending aid” in My Finances
- Pays to account around start of classes (Aug 27)
- Incomplete To Do List items will delay payment of aid
- Students can accept or decline loans in UDSIS
  
- Returning students: ensure academic year shows 2024-2025 before making adjustments
- Check out our tutorial on accepting/declining loans at: https://www.udel.edu/sfs/quick
Federal Verification

Those subject to verification:

- Only required of FAFSA filers in certain circumstances
- Will appear on To Do List
- Student completes tasks at https://udel.studentforms.com
Financial Aid – Current Status

- Outside scholarships processed in order received
  - Ensure student name and ID are included on check and send to:
    Student Financial Services
    30 Lovett Avenue
    Newark, DE 19716
  - Split evenly between fall and spring semesters unless directed otherwise by the donor.

- Parent PLUS & private/alternative loans processed in order received
  - Half pays to fall and half to spring for full-year loans

SFS beginning to process outside scholarships and loans.

Use My finances to report additional credits for aid and other funds not yet showing as pending.

Tutorial at https://www.udel.edu/sfs/quick
SFS has limited funding for financial appeals. Use My finances to report additional credits for aid and other funds not yet showing as pending.

Tutorial at [https://www.udel.edu/sfs/quick](https://www.udel.edu/sfs/quick)

**Financial Aid – Appeals**

- **FAFSA Adjustment Appeals**
  - For students with changes in financial circumstances since FAFSA filing
  - SFS reviews to see if federal aid can be added/increased
  - May take four to six weeks to complete with valid appeal reason

- **University grant/scholarship non-renewal appeals**
  - For students who have not met GPA or enrollment requirements of their UD funding

- **Satisfactory Academic Progress**
  - For students not meeting academic requirements of federal aid
  - Current as of 7/13
Refunds?

If your financial aid exceeds costs billed to your student account, you will have a credit balance.

Students can request a refund of credit balance in UDSIS once aid pays in early September.

Student Health Insurance

All students are required to have comparable health insurance to UD’s plan. This premium is automatically charged. Offsetting credit appears if student waives.

- Fall premium – $1,428.46
- Spring premium – $1,658.76
- Academic Year Total – $3,087.22

Enroll/waive by visiting [www.universityhealthplans.com/ud](http://www.universityhealthplans.com/ud) (Deadline: September 15)

If you’re already covered, be sure to fully complete the waiver process. You will receive a confirmation number upon completion and a credit the Monday after submission.
STAY FOR THE Q&A SESSION