



**WELCOME TO SFS
TOWN HALL TUESDAY**



A photograph of a university campus scene, featuring a large brick building with a white portico and columns, a green lawn, and several large trees with green and yellowing leaves. The scene is framed by a blue, torn-paper-like border. A yellow rectangular box is overlaid on the center of the image, containing the text "FALL SEMESTER BILLING & AID" in blue, bold, sans-serif capital letters. The background of the entire image is a solid blue color with a pattern of faint, light blue rounded rectangles and circles.

FALL SEMESTER BILLING & AID

SFS communicates to students **entirely via email**, so check your inbox!

You Will Receive:

- Billing notices
- Changes to financial aid
- Notification of aid appeals (scholarship, grant, academic progress)

Make sure others are seeing emails:

- Grant parent/guardian access in UDSIS
- Visit <https://www.udel.edu/sfs/quick> and check out our Handy Resources & Tutorials section to view a tutorial on granting access to UDSIS



Billing Cycle - Undergrad:

➔ August 1 full payment due date/first installment due date

➔ Next installment* due dates:

- September 1
- October 1
- November 1

Billing Cycle - Graduate:

➔ August 27 full payment due date/first installment due date

➔ Next installment* due dates:

- October 1
- November 1

* Installment option available on *Make a payment* screen in My Finances and incurs \$50 fee per term



Student Aid:

- Currently appears as “pending aid” in My Finances
- Pays to account around start of classes (Aug 27)
- Incomplete To Do List items will delay payment of aid
- Students can accept or decline loans in UDSIS
 - Returning students: ensure academic year shows 2024-2025 before making adjustments
 - Check out our tutorial on accepting/declining loans at: <https://www.udel.edu/sfs/quick>

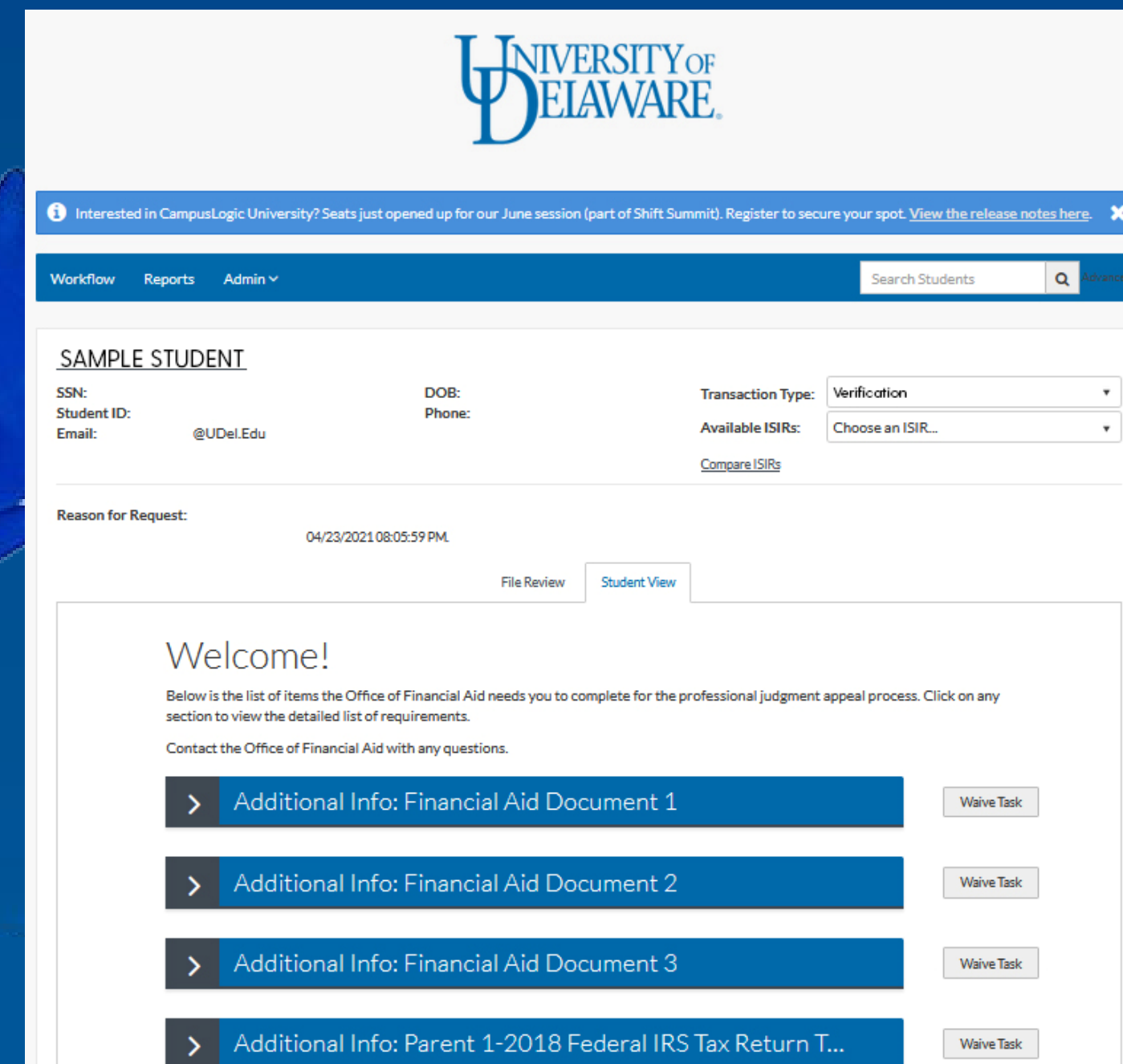
The screenshot shows the 'Financial Aid' section of the 'UD Student Homepage'. The academic year is set to '2023-2024' with a 'Change' button. The left sidebar contains navigation options: Awards, Summary, Accept/Decline (highlighted), Financial Aid Summary, My Finances, UD1 Flex & Points Balance, UD1 Flex Deposit, Transfer - Account to Flex, Transfer - Flex to Account, Veterans Educational Benefits, and Request Refund. The main content area is titled 'Accept/Decline' and shows a 'Status' of 'New Package'. It features a table with columns for 'Award Description/Category', 'Award Decision', 'Reduce', 'Offered', and 'Accepted'. Two rows are visible: 'Federal DL Subsidized Loan' and 'Federal Direct Unsubsidized Loan', both with 'Accept' selected in the decision dropdown and checkboxes for 'Reduce'. The 'Totals' row shows 'Offered' as 5,500.00 and 'Accepted' as 5,500.00. A note at the bottom states: 'Currency used is US Dollar. You may accept or decline any or all of the awards that are currently available. Remember to "Submit" your changes if you make further adjustments. Otherwise, check back periodically for updates to your financial aid package.'

Award Description/Category	Award Decision	Reduce	Offered	Accepted
Federal DL Subsidized Loan	Accept	<input type="checkbox"/>	3,500.00	3,500.00
Federal Direct Unsubsidized Loan	Accept	<input type="checkbox"/>	2,000.00	2,000.00
Totals			5,500.00	5,500.00

Federal Verification

Those subject to verification:

- Only required of FAFSA filers in certain circumstances
- Will appear on To Do List
- Student completes tasks at <https://udel.studentforms.com>



The screenshot displays the University of Delaware student portal interface. At the top, the University of Delaware logo is visible. Below the logo, there is a navigation bar with 'Workflow', 'Reports', and 'Admin' options, along with a search bar for students. The main content area is titled 'SAMPLE STUDENT' and shows a form for verification. The form includes fields for SSN, Student ID, Email, DOB, and Phone. The Transaction Type is set to 'Verification', and the Available ISIRs are set to 'Choose an ISIR...'. Below the form, there is a 'Reason for Request' section with a date and time of '04/23/2021 08:05:59 PM'. The 'Student View' tab is selected. A 'Welcome!' message follows, stating that the list of items is for the professional judgment appeal process. Below the message, there are four task items, each with a 'Waive Task' button:

- > Additional Info: Financial Aid Document 1
- > Additional Info: Financial Aid Document 2
- > Additional Info: Financial Aid Document 3
- > Additional Info: Parent 1-2018 Federal IRS Tax Return T...





SFS beginning to process outside scholarships and loans.

Use My finances to report additional credits for aid and other funds not yet showing as pending

Tutorial at
<https://www.udel.edu/sfs/quick>

Financial Aid – Current Status

- Outside scholarships processed in order received
 - Ensure student name and ID are included on check and send to:

Student Financial Services
30 Lovett Avenue
Newark, DE 19716
 - Split evenly between fall and spring semesters unless directed otherwise by the donor.
- Parent PLUS & private/alternative loans processed in order received
 - Half pays to fall and half to spring for full-year loans



SFS has limited funding for financial appeals.

Use My finances to report additional credits for aid and other funds not yet showing as pending

Tutorial at
<https://www.udel.edu/sfs/quick>

Financial Aid – Appeals

- FAFSA Adjustment Appeals
 - For students with changes in financial circumstances since FAFSA filing
 - SFS reviews to see if federal aid can be added/increased
 - May take four to six weeks to complete with valid appeal reason
- University grant/scholarship non-renewal appeals
 - For students who have not met GPA or enrollment requirements of their UD funding
- Satisfactory Academic Progress
 - For students not meeting academic requirements of federal aid
 - Current as of 7/13

Refunds?

- ➔ If your financial aid exceeds costs billed to your student account, you will have a credit balance
- ➔ Students can request a refund of credit balance in UDSIS once aid pays in early September

Student Health Insurance

- ➔ All students are required to have comparable health insurance to UD's plan. This premium is automatically charged. Offsetting credit appears if student waives.
 - Fall premium – \$1,428.46
 - Spring premium – \$1,658.76
 - Academic Year Total – \$3,087.22
- ➔ Enroll/waive by visiting www.universityhealthplans.com/ud (Deadline: September 15)
- ➔ If you're already covered, be sure to fully complete the waiver process. You will receive a confirmation number upon completion and a credit the Monday after submission.





**STAY FOR THE
Q&A SESSION**

Student Financial Services
udel.edu/sfs

UNIVERSITY OF
DELAWARE

Contact Us
udel.edu/askSFS
(302) 831-2126

