

SETTING AND MEETING EXPECTATIONS

Learn more about setting and meeting expectations with these short LinkedIn Learning videos. Complete as many as you're able and find additional resources at udel.edu/hr



Monday	Wednesday	Friday	Additional Resources
<p>Applying the power of expectations (2m 30s)</p>	<p>Don't expect everyone to meet you where you are (2m 51s)</p>	<p>Activity: Review the expectations you have set with others. Which ones are working? Which ones need tweaking?</p>	<p>How To Manage Expectations at Work (Article from indeed.com)</p>
<p>Managing expectations with clear language (3m 49s)</p>	<p>Setting expectations with your manager (2m 25s)</p>	<p>Activity: Consider where you can use these skills with your manager:</p> <ul style="list-style-type: none"> • Be realistic with commitments • Use clear, specific language • Proactively share bad news 	<p>UD Mental Health Resources (Working at UD Handout)</p>
<p>Manage expectations with customers (3m 18s)</p>	<p>Resetting Expectations (3m 39s)</p>	<p>Activity: Consider how can you communicate realistic expectations to improve customer service and to keep yourself motivated to achieve your goals.</p>	<p>Join our virtual discussion on Sept. 1 from 12:30-1:00pm to connect with other participants about this topic.</p> <p>Add to your Google Calendar Add to your Outlook Calendar</p>