

Contacts

Contact	Phone	Website / App
UD Human Resources	302-831-2171	udel.edu/hr
FlexNet (Open Enrollment)		udel.edu/flexnet
Self-Service Views		udel.edu/webviews
Web Forms		udel.edu/webforms
Aetna	833-821-0849	aetna.com Download the Aetna or Teladoc Health app through the App Store or Google Play.
ASIFlex (FSA/Transit)	800-659-3035	asiflex.com Download the ASIFlex app through the App Store or Google Play.
ASI COBRA	877-388-8331	asicobra.com
Comparion Insurance Agency, a Liberty Mutual Company (Auto/Home)	800-865-2405	companioninsurance.com
CVS Caremark	800-552-8159	caremark.com Download the CVS Caremark app through the App Store or Google Play.
Fidelity Investments (for legacy account holders)	800-343-0860	mysavingsatwork.com
The Hartford (State Disability)	877-484-9731	dhr.delaware.gov/benefits/disability/index.shtm
Health Advocate <i>Starting July 1</i>	877-240-6863	healthadvocate.com/udel Web ID: udelaware Download the Health Advocate app through the App Store or Google Play.

Contact	Phone	Website / App
Highmark	TBD	highmarkbcbsde.com Download the Highmark or Amwell apps through the App Store or Google Play.
MetLife (Dental)	800-942-0854	metlife.com/mybenefits Download the MetLife app through the App Store or Google Play.
MetLife (Life Insurance)	866-492-6983	metlife.com/mybenefits Download the MetLife app through the App Store or Google Play.
MetLife (LTD)	800-300-4296	metlife.com/mybenefits Download the MetLife app through the App Store or Google Play.
NVA (National Vision Administrators)	800-672-7723	e-nva.com Download the NVA app through the App Store or Google Play.
PNC WorkPlace Banking	216-222-5292	pnc.com
Securian	877-215-1489	securian.com/university-delaware-insurance
Service & Retirement Awards Program (OC Tanner)	888-708-7080	
State Pension Office	800-722-7300	delawarepensions.com
TELUS Health	888-319-7819	one.telushealth.com Username: metlifeassist Password: support Download the MetLife app through the App Store or Google Play.
TIAA	800-842-2776	tiaa.org/udel Download the TIAA app through the App Store or Google Play.

UD Retiree Health Contacts

Contact	Phone	Website / App
Highmark Special Medicfill	844-459-6452	highmarkbcbsde.com
MetLife (Dental)	800-942-0854	metlife.com/mybenefits Download the MetLife app through the App Store or Google Play.
CVS SilverScript (Medicare)	844-757-0448	dhr.delaware.gov/benefits/cvs/medicare/index.shtml



This Guide provides you with the highlights of your benefits under the University of Delaware Benefits Program. To obtain more information about each of these benefits, you also must read the welfare benefits plan, summary plan descriptions and Insurance company booklets provided to you.

If there is a conflict between the official Benefit Program documents and this Guide, the official documents always will control. The University of Delaware has the right to amend or terminate any of the provisions or benefits of the Benefit Program at any time and for any reason, in their sole discretion.

The University of Delaware and the Program's plan administrators and their delegates have the full discretionary authority to administer the Benefits Program, including determining eligibility for and the amount (if any) of benefits provided to any person, interpreting the Program's terms and making factual determinations and their decisions will be final and binding on all persons and entitled to the maximum deference allowed by law.