We build institutional capability and inspire excellence for lasting impact.

**RESPONSIBILITY**
Set goals, measure progress, and gather feedback regularly. Make a plan, communicate the plan and work the plan. Hold ourselves and each other accountable.

**INCLUSION**
Embrace people for who they are and celebrate differences. Invite others in and support internal and external partnerships.

**CURIOSITY**
Be curious. Learning doesn't stop with our students. Challenge assumptions, anticipate problems and offer solutions.

**EMPOWERMENT**
Take risks, make mistakes, and use creativity to solve problems. Support a safe space that assumes a positive intent.

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**GUIDING PRINCIPLES**

**SERVICE EXCELLENCE**
Service is our passion. We are committed to fostering a positive experience for faculty and staff.

**ADVISING & CONSULTING**
Evaluate, collaborate and communicate transparently to promote a culture of ownership.

**OPERATIONAL EXCELLENCE**
Provide efficient and effective resources to guide and support faculty and staff throughout the employee lifecycle.

**HR AS A CLIENT**
Cultivate strong communication, individual responsibility and team development that results in high engagement.

**WE BUILD INSTITUTIONAL**
Capability and inspire excellence for lasting impact.