

Job Title: SSA Student Support Specialist

Anticipated Start Date: January 20, 2026

Estimated Pay: \$27.00/hour

Schedule: Up to 29 ½ hours per week.

Location: Whitney Athletic Center

About the department/center:

Student Services for Athletes (SSA) promotes student-athletes' success by offering a broad array of services that assist with their academic and personal adjustment to the University of Delaware. The program provides critical student services including counseling/advising, tutoring, and academic assistance to student-athletes. As a part of the Student-Athlete Success Team, SSA also helps to integrate the academic and social experiences of student athletes and fosters their academic, career and personal development. In addition, as a member of the Division of Student Life, SSA embraces the mission and values of the division and works closely with the Department of Intercollegiate Athletics and Recreation Services in upholding and embracing their departmental mission of "Inspiring Greatness Together."

Role Description:

Under the general direction of the Assistant Director of Student Services for Athletes, the Student Support Specialist will provide direct academic support and coaching to at-risk student-athletes as well as provide feedback and guidance to SSA staff also working with this population.

Primary Responsibilities:

- Provide academic support to a caseload of at-risk student-athletes, including those with diagnosed learning disabilities and/or accommodation needs.
- Evaluate documentation to determine best practices to provide academic support to assigned student-athletes.
- Formulate academic success plans for academically at-risk student-athletes.
- Provide weekly reports to SSA staff and coaches regarding academic progress of assigned student-athletes.
- Provide training to SSA staff and tutors in order to best accommodate each student-athlete's educational needs.
- Follow developments in educational technology, implementing strategies and assistive resources as appropriate for student learning and growth.
- Instruct relevant and effective college success and learning strategies including executive functioning, study skills, note-taking, test preparation, organization, etc., in both individual and small group settings.
- Assist sport programs in recruiting student-athletes, as needed.
- Travel with teams with larger caseload of at-risk student-athletes, as necessary.
- Perform other job-related duties as assigned.

Qualifications:

- Bachelor's degree and two years related experience, or equivalent combination of education and experience. Degree in education, special education, school psychology, clinical psychology or related discipline preferred.
- Experience working in educational setting.
- Experience in reviewing educational evaluations and assessing individualized learning needs.
- Knowledge of a wide range of learning strategies and study skills development.
- Knowledge and experience working with individuals with diagnosed learning disabilities, including ADHD, learning disorders, communication disorders, and/or processing disorders.
- Experience working with a diverse population; demonstrated professionalism and cultural competence with awareness of and sensitivity to racial, cultural, religious, socio-economic, gender and sexual orientation diversity.
- Effective interpersonal skills and the ability to work effectively with a wide range of constituencies in a diverse community.
- Knowledge of Federal Educational Rights and Privacy Act (FERPA) guidelines and regulations.

Special Requirements:

- Ability to work evening and/or weekend hours.

Application Process:

Please submit a cover letter and resume with contact information for two professional references to Angela Johnson, Director, Student Services for Athletes at angelajo@udel.edu. Applications will be reviewed as they are received.