COVID 19-Testing IT Support – Temporary/Part Time

The University of Delaware is looking for two individuals to help support on campus COVID-19 testing in the role of Information Technology Support. These roles will be for 20-25 hours a week Monday-Thursday for 5-6 hours per day. These roles will be located at the Patrick T. Harker Interdisciplinary Science & Engineering Laboratory and Clayton Hall.

The roles are temporary and start the end of January and will last until the end of the spring semester. In order to ensure successful testing, there needs to be a commitment for consistent attendance.

Responsibilities:

- Provide on-site support to University of Delaware COVID-19 testing sites
- Diagnose, troubleshoot and resolve issues for workstations
- Provide technology training to testing site workers
- Other related duties, as necessary

Qualifications:

- 1+ year experience in an IT support role
- Excellent communication skills (oral, written, listening, presentation), organization, interpersonal, and customer-service skills.
- Ability to communicate effectively with people having various levels of technical expertise and interact well with people of all ages and diverse backgrounds.

Training will be provided. Business casual attire required. Parking will be included.

Hourly Rate: $13-$15/hour, depending on experience

TO APPLY: please email your resume to Lori Koval at lorik@udel.edu

Employment offers will be conditioned upon successful completion of a criminal background check. A conviction will not necessarily exclude you from employment.

The University of Delaware is an Equal Opportunity Employer which encourages applications from Minority Group Members and Women. The University’s Notice of Non-Discrimination can be found at https://www.udel.edu/home/legal-notices/