



Dear Student,

On behalf of all of us at the Institute for Global Studies, I write to follow up with you at what we know is a difficult time. We understand that the cancelation of your internship program was heartbreaking news. Like you, we acknowledge the immense value of the experiences and connections you have gained in Washington, D.C. and are very sorry that your program was cut short. We hope you know that the decision was made with much deliberation, and out of great concern for your health, safety and success.

Here are a few important updates and reminders:

### Housing

- Unfortunately, returning to your WISH housing in D.C. is not an option, as UD has officially canceled the program.
- We have been informed that 10 of you have not yet turned in your keys to WISH. **Please mail your keys along with your name in a padded envelope by March 27 to:**

WISH  
237 Massachusetts Ave NE  
Washington DC 20002

### Academics

- Your faculty director, Professor Leanne Moore, will work with you to enable online learning options for all courses and ensure that you can earn credits as expected. Prof. Moore will reach out to you after the UD spring break with more information about online learning.
- We recommend reading the following [University advice](#) for online learning. If you do not have reliable access to the internet, you should check in with local providers. Several major companies have announced that they are planning to offer free connectivity.

### Finances

- Information on a partial reimbursement of your UD program fee (for DC housing) will be forthcoming. However, please understand that we are managing multiple program cancelations at this time, and thus refunds may take several weeks or longer to be processed. Because you will be able to complete your coursework online and receive UD credit, UD tuition will not be reimbursed.

### Support

- If you are experiencing food insecurity, we encourage you to visit the [UD Dean of Students website](#) for additional resources.
- If you are feeling anxious or overwhelmed, the UD Center for Counseling & Student Development is available at (302) 831-2141, or call UD's Helpline 24 hours a day at 302-831-1001.

- You are welcome to contact us if you have concerns about your program. Email us at [studyabroad@udel.edu](mailto:studyabroad@udel.edu), call (302) 831-2852 or direct message us on [Instagram](#) and [Twitter](#). While our staff are currently working remotely, we continue to monitor and respond to messages on a frequent basis during regular business hours.

Over the coming days, we encourage you to reflect on your time in D.C. by entering the [UD Study Abroad Photo & Video Contest](#). The deadline to submit your favorite memories is Sunday, April 5.

We are sending you positive thoughts and encouragement as you (*and we*) continue to travel (*virtually*) through uncharted territory. Together, we will support each other and the Blue Hen spirit will strengthen us all.

Sincerely,

Lisa Chieffo  
Interim Director

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