



UNIVERSITY OF DELAWARE
CENTER FOR GLOBAL
PROGRAMS & SERVICES

NEW INTERNATIONAL STUDENT WELCOME PACKET

LOCATION

26 E. Main Street (Elliott Hall)

*Main entrance is at the back door,
near the Blue Hen Statue*

HOURS

Monday - Friday 8:00 a.m. to 5:00 p.m.

(closed for lunch from 12:00 p.m. to 1:00 p.m.)

CONTACT INFORMATION

Office Number: +1 (302) 831-2115

Email: oiss@udel.edu

Website: udel.edu/academics/global/iss/

*Urgent assistance during non-business hours:
+1 (302) 831-2222*

FORMS

*All forms are available online
udel.edu/global/issforms*



STAY CONNECTED!

Be sure to read the weekly International Student E-News that will be emailed to you every Thursday. Find photos from recent events on Facebook and stories about the #UDGlobal community on Instagram and LinkedIn.



in @UDGLOBAL



f CGPS.UD

FALL 2026

INTERNATIONAL STUDENT ORIENTATION

TIME	AGENDA	 ISO WEBPAGE
1:00 - 1:45 p.m.	Arrival at Trabant and lunch	
1:45 - 2:00 p.m.	Check-in	
2:00 - 2:05 p.m.	Welcome to ISO!	
2:05 - 2:15 p.m.	Welcome by CGPS leadership and guest speaker	
2:15 - 2:20 p.m.	Get to know your fellow international students!	
2:20 - 2:50 p.m.	CGPS Services & Maintaining Visa Status: ISSS staff	
2:50 - 2:55 p.m.	Transition	
2:55 - 3:05 p.m.	Preparing for the U.S. classroom	
3:05 - 3:20 p.m.	UD and DE trivia - with prizes!	
3:20 - 3:40 p.m.	Student Wellbeing	
3:40 - 3:50 p.m.	Looking into the Future - Career Readiness: Career Center	
3:50 - 4:00 p.m.	Closing & head over to Welcome International Coffee Hour	

Join us for a Welcome International Coffee Hour immediately following International Student Orientation at the Trabant Concourse (where we had lunch). We will have cake, coffee, tea, and a Bingo game (with prizes).

INTERNATIONAL COFFEE HOUR

JOIN US FOR A SPECIAL WELCOME
COFFEE HOUR TODAY FROM 4 - 6 P.M.

EVERY FRIDAY | 4 - 6 P.M. | TRABANT



NEW INTERNATIONAL STUDENT CHECKLIST

- ☐ Get Connected to UD's wifi network (eduroam)
- ☐ Activate your U.S. phone number
- ☐ Open a U.S. bank account
- ☐ Get your UDID card at the ID card office, 401 Academy St.
- ☐ Upload your immunization records on the UD Health Portal
- ☐ Create your UD Zoom Account
- ☐ Complete Government Check-in

SUGGESTIONS FOR YOUR FIRST FEW WEEKS OF CLASS

- ☐ Check out the September program calendar (attached)
- ☐ Attend an International Coffee Hour
- ☐ Join an RSO or GSA
- ☐ Attend UD Welcome Day Events See UD Connect app for schedule
- ☐ Sign up for the New Student Networking Lunch
Wednesday, September 2 | 12:00 - 1:30 p.m.



SOME APPS TO DOWNLOAD



UD Connect



Zoom



ETA SPOT



Grubhub



LiveSafe



TimelyCare



Canvas Student



Live UD Shuttle
Bus Status





SEPTEMBER 2026

INTERNATIONAL STUDENT PROGRAMMING CALENDAR

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
			New Student Networking 12:00 - 1:30 pm Ewing Room, Perkins	SSN Webinar 12:00 - 1:00 pm Virtual Global Tailgate 5 - 6:30 p.m. UD Stadium	Career Workshop: Navigating Career Fairs 1:30 - 2:30 pm Elliott Hall or Zoom International Coffee Hour 4:00 - 6:00 pm Trabant Concourse	
6	7	8	9	10	11	12
	LABOR DAY HOLIDAY CGPS & most UD Offices Closed	Food for Success 4:00 - 6:00 pm First Presbyterian Church		Night at the Museum 4:00 - 6:00 pm Mechanical Hall	International Coffee Hour 4:00 - 6:00 pm Trabant Concourse Food for Success 4:00 - 6:00 pm First Presbyterian Church	
13	14	15	16	17	18	19
	OPT Workshop 12:00 - 1:00 pm Virtual				International Coffee Hour 4:00 - 6:00 pm Trabant Concourse	
20	21	22	23	24	25	26
	Food for Success 4:00 - 6:00 pm First Presbyterian Church	Men's Soccer Global Blue Hen Night 7:00 - 10:00 pm Grant Stadium			Career Panel: Summer Internship Success Stories 2:30 - 3:30 pm Career Center International Coffee Hour 4:00 - 6:00 pm Trabant Concourse Food for Success 4:00 - 6:00 pm First Presbyterian Church	
27	28	29	30			



CONNECT TO EDUROAM - CAMPUS WIFI

To access safe, secure, reliable access to Wi-Fi on the UD campus, you must connect your devices to the eduroam Wi-Fi network. To help University of Delaware students connect their new phones, tablets, or computers to the eduroam Wi-Fi network, we recommend using the Get Started at UD Wi-Fi network first.

Please scan the QR Code to link to videos that provide step-by-step instructions on how to connect your device to eduroam using this method. For more assistance, UD IT office is located at the basement of Smith Hall.



WHAT IS DART CONNECT?

DART Connect is an affordable on-demand bus service for customers within the service area of Newark.

DART Connect operates weekdays (Monday - Friday), 6:00 a.m. to 8:00 p.m.

Fares are \$2 per ride; \$1 for students with an ID card and can be paid with cash (exact change) or with the DART Pass app.

For detailed DART Connect service information visit: dartfirststate.com/programs/dartconnect/



Scan the QR Code to download the DART Connect mobile app.



DART Connect Newark

Legend

 DART Connect Service Zone

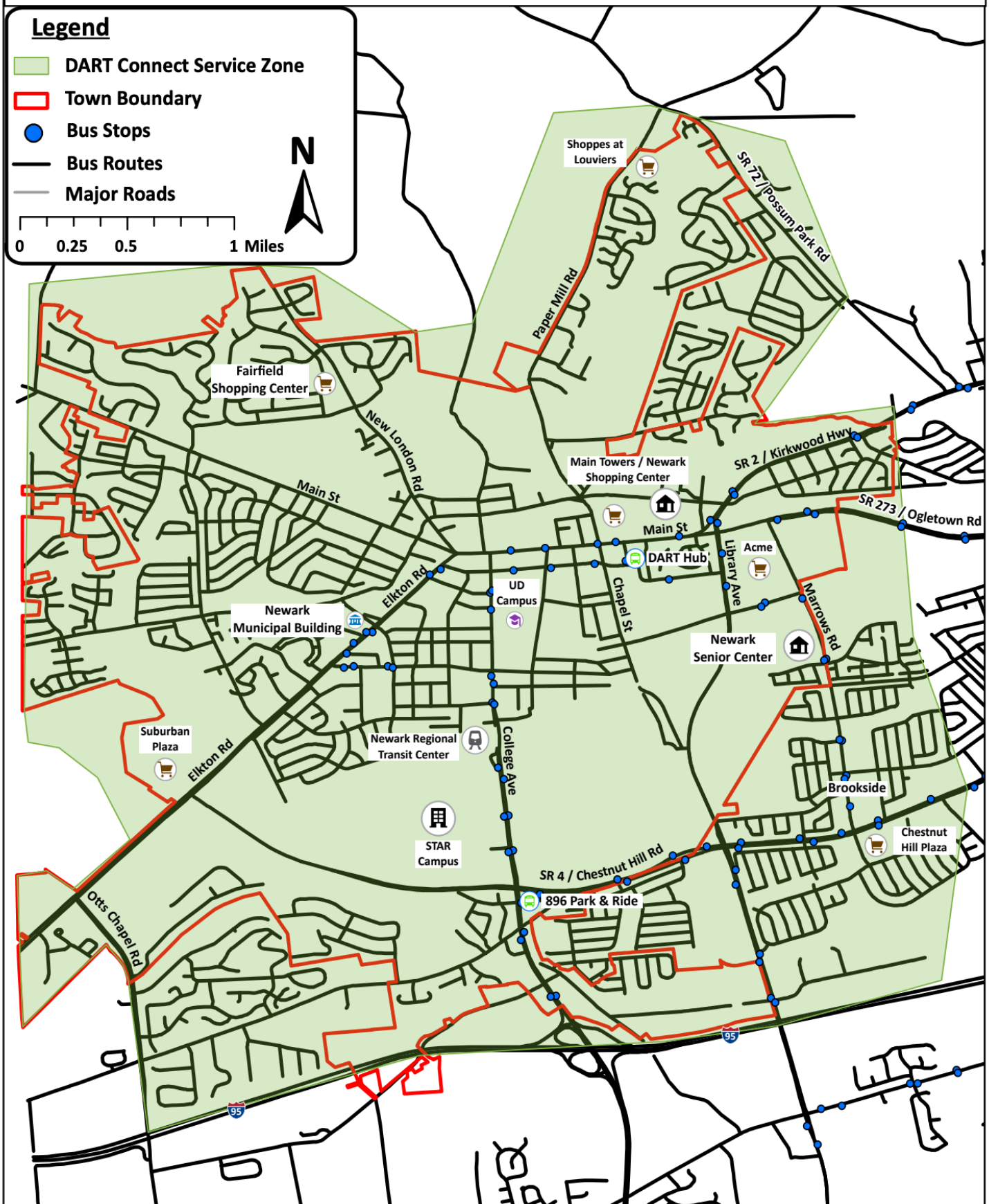
 Town Boundary

 Bus Stops

 Bus Routes

 Major Roads

0 0.25 0.5 1 Miles





campusSIMS is now offering international students **an exclusive 1 month of FREE wireless** to help them get connected with mobile phone service in the U.S. through their partnership with Mint Mobile.

With campusSIMS, you get:

- ★ A U.S. phone number to use as soon as you arrive without having to leave campus.
- ★ Affordable, contract-free plans without a credit check
- ★ Plans starting at \$15/month
- ★ High speed data and unlimited talk and text on the largest nationwide network
- ★ **1 free month** of service with 6GB of data

You can pick up 1 Free Month of Service at **Elliott Hall** or by visiting **campussims.com**.

eSIM vs PSIM



What is eSIM?

eSIM is digital version of a physical SIM card that's built into a device and allows you to activate a cellular plan without a removable card.

	PSIM	ESIM
Distribution	In-person upon arrival	Digitally, before they leave home country
Convenience	Need the physical SIM card to activate, available in US	Available at any time without a physical distribution point digitally
Compatibility	Most students have pSIM compatible phones	Some students have eSIM, newer phone models
Offer	One free month	<i>One free month not available</i>
Activation Flow	Website and app	App-only
Benefits	International credit cards accepted, no credit check or SSN required	

Activate your U.S. phone number today with eSIM



Activation is easier than ever with your smartphone



1. Scan the QR code
2. Select the plan for you
3. Enter your personal info & payment details
4. Complete checkout
5. Activate your plan and select "I'm in the U.S."

3-MONTH INTRO PRICING

5GB/MO	15GB/MO	20GB/MO	UNLIMITED
\$15 /MO	\$20 /MO	\$25 /MO	\$30 /MO
5G • 4G LTE DATA \$45 for 3 months of service	5G • 4G LTE DATA \$60 for 3 months of service	5G • 4G LTE DATA \$75 for 3 months of service	5G • 4G LTE DATA \$90 for 3 months of service



Accepts international credit cards



No SSN or credit check required



Pricing starts at \$15/month



Coverage on the nation's largest 5G network

Questions?

Contact sales@campussims.com

Find us on



ACADEMIC RESOURCES AT UD

Library (302) 831-2965

<https://library.udel.edu/>

Morris Library, 181 S. College Avenue

Chat: <https://ask.lib.udel.edu/>

From reference and data research services to printing, copying and scanning, the Library should be one of your first stops during your academic journey. The Library enables students to leverage technology and other academic resources to support research, learning and creativity. Students can also book study rooms.

Office Of The Registrar (302) 831-2131

<https://www.udel.edu/academics/registrar/>

210 South College Avenue

Email: registrar@udel.edu

The Registrar maintains students' academic records & provides educational support for the UD community including class registration, transcripts, diplomas, & transfer credits. The Academic Calendar is available on their website.

The Writing Center (302) 831-1168

<https://writingcenter.udel.edu/>

Memorial Hall Room 016 & Lower Level at Morris Library

Email: writingcenter@udel.edu

The Writing Center offers individual and small group support for UD students working on any writing or communication projects (such as public speaking). Students meet, either in person or online, with a writing tutor or oral communication consultant who offers feedback and helps you make progress at any stage in the process. Oral communication consultants are communications majors and peer writing tutors are specially trained. Writing appointments last around 45-50 minutes and oral communication appointments last around 20-25 minutes.

Student Success Center (302) 831-3020

<https://www.udel.edu/academics/colleges/cas/current-students/student-success-center/>

109 Mitchell Hall; 118 Brown Lab; 200 Academy St

Email: as-advise@udel.edu

Provides advising, academic, and co-curricular support to undergraduate students as they navigate their academic journeys. Sessions available in person and virtually; scheduled and drop-in, Monday through Friday.

Center For Academic Success - Academic Coaching & Tutoring

148-150 S. College Ave

Email: ACT-tutoring@udel.edu

1:1 Tutoring – Personalized help, scheduled when it works for you. Drop-In Tutoring – Just show up, no appointment needed. Peer Assisted Study Sessions (PASS) – Work with classmates, practice together, and deepen your understanding. Self-paced courses, such as time management, reading strategies, and test preparation

Disability Support Services (302)-831-4643

<https://sites.udel.edu/dss/>

Alison Hall, Suite 130

Email: dssoffice@udel.edu

DSS works to reasonably accommodate students with disabilities on an individualized basis. Examples are: additional time when taking tests, a reasonable number of DSS-supported absences from class, or course materials presented in alternative formats. Accommodations are approved based on the student's specific needs and supporting documentation.

OTHER RESOURCES AT UD AND IN NEWARK

Student Wellbeing (302) 831-9355

<https://www.udel.edu/students/health-wellbeing/>

Warner Hall, South Green

Email: studentwellbeing@udel.edu

The three wellbeing units—Student Health Services (SHS), Student Wellness and Health Promotion (SWHP) and the Center for Counseling and Student Development (CCSD)—are here to help you thrive both mentally and physically in your time as a Blue Hen and beyond. Come visit them on the South Green for all of your wellness needs!

Community Standards & Conflict Resolution (302) 831-2117

<https://www.udel.edu/students/support/community-standards/>

413 Academy Street

Email: communitystandards@udel.edu

Community Standards and Conflict Resolution (CSCR) serves the UD community by responding to incidents that disrupt campus safety and interrupt student success. They provide formal and informal resolutions for conduct and conflict matters. Student health and safety are of primary concern at the University of Delaware. As such, in cases of behavior that presents serious and immediate harm or threat of harm to an individual or the larger University community, individuals are encouraged to seek assistance for themselves or others. If active assistance is sought due to a serious and immediate risk of harm, Community Standards & Conflict Resolution will not pursue conduct charges against a student or student organization for violations of the Code of Conduct resulting from the behavior. If you are unsure whether to call for help, it is always safer to seek assistance.

UD Safety (UDPD) (302) 831-2222

<https://www.udel.edu/students/safety/>

413 Academy Street

At the University of Delaware, safety is a top priority. We offer a comprehensive set of services, technologies and support systems, including 24/7 public safety support, easy-to-use emergency tools, wellness resources and a strong partnership with the City of Newark, all designed to help students, faculty and staff feel secure.

Dial 911 if you have an emergency.

Food for Success Food Pantry - Free Groceries & Essentials

<https://fpcplayground.org/serve/food-for-success/>

First Presbyterian Church-Newark in Memorial Hall (behind the church)

292 West Main Street

Open Dates: 2nd and 4th Monday and Friday of each month

Food for Success, a choice pantry partnering with the Food Bank of Delaware, began operation in Nov 2024. Their goal is to provide perishable and non-perishable food items to international graduate students at the University of Delaware and those in the community who face food insecurity. Bring proof of residence, ID, and your own bags.

Student Food & Supply Pantry - Free Groceries & Essentials

<https://www.udel.edu/students/support/blue-hen-essentials/food-supplies/>

Perkins Student Center (Center for Intercultural Engagement)

325 Academy Street

Pick-up Dates: Thursdays & Fridays from 9:30 a.m.-6:30 p.m.

The Food and Supply Pantry uses PantrySoft, for students to place their orders electronically and schedule a pickup at the Center for Intercultural Engagement in the Perkins Student Center. Undergraduate and graduate students must make an account with PantrySoft and can place orders every two weeks, Monday–Wednesday. Any active UD student with a UD Student ID is eligible to use the Food and Supply Pantry. Always bring your UD ID to pick up your order.
