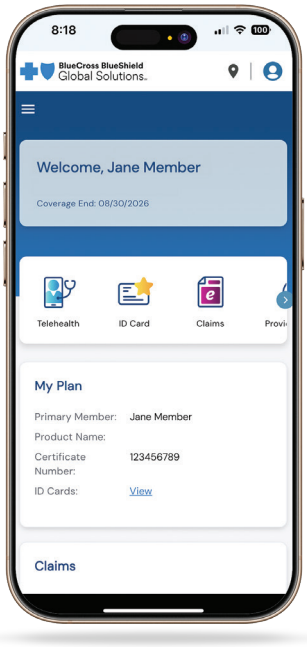
BlueCross BlueShield Global Solutions℠

Mobile app

We put care right in your hands.

Our mobile app connects you to the plan information, care and resources you need — *all at the touch of a button!*

Getting to your benefit information quickly has never been easier, thanks to the 24/7/365 convenience of our award-winning mobile app. You can view your digital ID card, request Direct Pay to a provider, file a claim and so much more.



Download the app and start using it today.

You can download the app through the Apple® App Store® or Google Play™ store. Simply scan the QR code to get started and follow the step-by-step instructions.

- If you've already registered on the Member Portal, log in with your username and password.
- If you're a new user, register through the app using the information from your Blue Cross Blue Shield Global Solutions℠ member ID card.
- Once you're registered, you can use the same login information for the portal and the app.

Scan to get the app.

The mobile app includes these convenient features and more!

Telehealth
Talk to a doctor or counselor via phone or video chat. It's free, and you don't need to leave your home!

ID Card
Get a digital copy of your ID card(s). You can also request replacements of your hard copy ID card(s).

Claims
Submit claims to request payment for expenses for care you've received and track the status of your claims.

My Benefits
View your benefit history. You can also see what you've paid toward your deductible and other costs your plan doesn't fully cover.

Provider Finder
Review profiles and contact info of network providers and hospitals. Find the best match for your needs.

Direct Pay
Request Direct Pay for future appointments. This helps you avoid paying upfront for care outside the U.S.

Translation Tools
It's like having your own remote healthcare interpreter! Translate symptoms, medical terms and medications.

News & Safety
Get real-time safety and health alerts based on your location. And look up data on crime, terrorism and natural disasters in your city or country.

Questions? We've got you! **Outside the U.S.: +1 610 230 2406; inside the U.S. toll free: 888 304 8898 (collect calls accepted).**

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