I’m Jill Pollok, the new UD Plant Diagnostician! I’ve compiled guidelines for submitting samples to the diagnostic clinic at this time. If you need to reach me:

Email: jillp@udel.edu
Cell: (302) 502-1373
Office: (302) 831-1390

Not all university functions are operating right now, so we ask that homeowners first submit digital images of their sample to their local county offices, and based on the digital images, we can decide if a physical sample is needed.

How to Submit Digital Images:

- All digital images of plant problems for disease diagnosis should be submitted through the local county Extension agent or other designated Extension office personnel.
  - New Castle County: Carrie Murphy (cjmurphy@udel.edu)
  - Kent County: Jake Jones (jgjones@udel.edu) or Blake Moore (rbmoore@udel.edu)
  - Sussex County: Tracy Wootten (wootten@udel.edu)
- Three to four well-focused, quality images that show the pattern of the problem in the location, the overall symptoms on the whole plant, and a close-up image of the symptoms are recommended.
- If a root problem is suspected, dig up and rinse off some roots to photograph.
- The client must fill out the diagnostic form (http://www.udel.edu/007333) as completely as possible. We have a fillable PDF that can be saved and emailed.
- Diagnostic reports will be routed to the submitting Extension agent.

Commercial production samples: These are the options at this time for in-person diagnostics:

1. **Mail:** Samples may be sent by mail to the address below, which is checked daily during weekdays. Contact jillp@udel.edu if a sample is mailed.
   
   UD Plant Diagnostics Lab
   PO Box 9089
   Newark, DE 19714

2. **Drop-off:** There is a blue cooler chained behind a pillar in the front of Townsend Hall where samples can be left, location shown with an “x” in the image below. Contact jillp@udel.edu if a sample is dropped off.
   
   Townsend Hall
   531 S College Ave
   Newark, DE 19716
3. **On-site visits**: to commercial production operations are an option.
4. **Virtual consultation**: is available if you want to set up a video diagnostic call.