

## HOA MEMBER SURVEY EXAMPLE

Dear members,

The Board is working to formalize a maintenance strategy for our grounds and needs your input. Please respond as quickly as possible to the survey at the link provided. All comments will be held confidential to be viewed only by the Board and relative committee chairs. The survey should take about 5-10 minutes to complete. We value your comments and opinions. Thank you.

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1. Please rate the appearance and function of the following areas of our Community:

- a. Front Entrance    Excellent / Good / Fair / Poor
- b. Pond A             Excellent / Good / Fair / Poor
- c. Pond B             Excellent / Good / Fair / Poor
- d. Clubhouse         Excellent / Good / Fair / Poor
- e. Etc

Comments about these areas: \_\_\_\_\_

2. How important is it to you that these areas be well-maintained?

- a. Front Entrance    Very important/Moderately important/not important
- b. Pond A             Very important/Moderately important/not important
- c. Pond B             Very important/Moderately important/not important
- d. Clubhouse         Very important/Moderately important/not important
- e. Etc

3. Please rate the importance of the following as “Very important”, “Moderately important”, or “/not important”:

- a. Planting additional native trees in the community. Trees provide shade, beautify, increase privacy, and reduce water runoff. Native varieties benefit birds, bees and other pollinators.
- b. Reduction of chemicals used to maintain common space during summer months. The benefit would be less chemical runoff into ponds and streams, reduce exposure to humans and animals, and less cost to the community.
- c. Decrease mowing during hot dry periods to reduce damage to turf.
- d. Increase the number of garden beds. Using native plants will benefit pollinators which include butterflies, birds, and bees, which have declined significantly according to recent studies. Garden beds also provide color, beautify, and are more effective at reducing water runoff than turf areas.
- e. Decrease turf areas where member use is very low. Turf is very expensive and time consuming to maintain well and turf provides little benefit for pollinators.

4. A few well-placed wells and sprinkler systems could improve the appearance of the

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community and help in maintaining the health and vigor of turf, trees, shrubs, and other plantings. How important is it to you that we make the investment to irrigate additional common and/or open areas of the community?

- a. Very important/Moderately important/not important

Comments about these areas: \_\_\_\_\_

- 5. Are there other improvements we should consider to make the open space, garden beds, and other common areas more appealing? \_\_\_\_\_

- 6. Is the utilization of open space satisfactory?

- a. Very satisfactory / moderately satisfactory / not satisfactory

Comments about the open spaces: \_\_\_\_\_

- 7. How satisfied are you with the job that our current contractors do in taking care of our common area landscaping and maintenance?

- a. Very satisfied / moderately satisfied / not satisfied

Comments about contractors work: \_\_\_\_\_

- 8. How satisfied are you with the job that our current contractors do in taking care of our ponds?

- a. Very satisfied / moderately satisfied / not satisfied

Comments about the contractors work: \_\_\_\_\_

- 9. What should the HOA's priority be with respect to HOA assessment fees going forward relative to Grounds maintenance and upkeep?

- a. Increase up to 5% to maintain grounds more effectively.
- b. Minimal inflationary increases when necessary.
- c. One time fee adjustment to take care of important grounds issues, with more input from members.

Comments about fees: \_\_\_\_\_

- 10. How willing and able are you to volunteer, depending on what's needed, to help with beautification efforts?

- a. Currently volunteering / willing to volunteer occasionally / not willing/able to volunteer

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