



<p style="text-align: center;"><b>Delaware 4-H Crisis Communications Reference</b></p>  <p style="text-align: center;"><b>Emergency Numbers &amp; Crisis Management Team</b></p>	<p style="text-align: center;"><b>Delaware 4-H Crisis Communications Reference</b></p>  <p style="text-align: center;"><b>Emergency Numbers &amp; Crisis Management Team</b></p>
<p style="text-align: center;"><b>Emergency Call 911</b></p> <p><b>State Police: 911 or Police Hqs..... 911</b>  <b>Poison Control Center..... 800-222-1222</b>  <b>DE Health &amp; Social Svcs..... 302-744-4700</b>  <b>DE Division of Family Svcs..... 302-633-2657</b>  <b>DE Child Abuse/Neglect Ofc..... 800-292-9582</b>  <b>DE Public Health Epidemiology Sec.. 302-744-1070</b>  <b>State 4-H Office..... 302-831-2501</b></p>	<p style="text-align: center;"><b>Emergency Call 911</b></p> <p><b>State Police: 911 or Police Hqs..... 911</b>  <b>Poison Control Center..... 800-222-1222</b>  <b>DE Health &amp; Social Svcs..... 302-744-4700</b>  <b>DE Division of Family Svcs..... 302-633-2657</b>  <b>DE Child Abuse/Neglect Ofc..... 800-292-9582</b>  <b>DE Public Health Epidemiology Sec.. 302-744-1070</b>  <b>State 4-H Office..... 302-831-2501</b></p>
<p style="text-align: center;"><b>Other important numbers</b></p> <p><b>Beebe Medical Center..... 302-645-3300</b>  <b>Christiana Hospital..... 302-733-1000</b>  <b>Kent General Hospital..... 302-674-4700</b>  <b>Milford Memorial Hospital..... 302-422-3311</b>  <b>Nanticoke Hospital..... 302-629-6611</b>  <b>Peninsula General Hospital..... 410-546-6400</b>  <b>American Income Life Ins. Co..... 800-849-4820</b></p>	<p style="text-align: center;"><b>Other important numbers</b></p> <p><b>Beebe Medical Center..... 302-645-3300</b>  <b>Christiana Hospital..... 302-733-1000</b>  <b>Kent General Hospital..... 302-674-4700</b>  <b>Milford Memorial Hospital..... 302-422-3311</b>  <b>Nanticoke Hospital..... 302-629-6611</b>  <b>Peninsula General Hospital..... 410-546-6400</b>  <b>American Income Life Ins. Co..... 800-849-4820</b></p>
<p style="text-align: center;"><b>4-H Camp Emergency Contact Chain</b></p> <ul style="list-style-type: none"> <li>• <u>State Leader:</u> Doug Crouse, 302-831-2501</li> <li>• Home: 302-398-8846 Cell: 302-233-1750</li> <li>• <u>State 4-H Vol. Coord.:</u> Ernie Lopez, 302-856-2585 x561</li> <li>• Cell: 302-985-1213</li> <li>• <u>County 4-H Ext. Educator:</u> _____</li> <li>• <u>County Extension Directors:</u></li> </ul> <p>NC: Maria Pippidis, O: 302-831-1239; H: 410-658-7266  KC: Jen Volk, O: 302-730-4000; C: 302-388-9713  SC: Mark Isaacs, O: 302-856-1997; H: 302-856-9616</p>	<p style="text-align: center;"><b>4-H Camp Emergency Contact Chain</b></p> <ul style="list-style-type: none"> <li>• <u>State Leader:</u> Doug Crouse, 302-831-2501</li> <li>• Home: 302-398-8846 Cell: 302-233-1750</li> <li>• <u>State 4-H Vol. Coord.:</u> Ernie Lopez, 302-856-2585 x561</li> <li>• Cell: 302-985-1213</li> <li>• <u>County 4-H Ext. Educator:</u> _____</li> <li>• <u>County Extension Directors:</u></li> </ul> <p>NC: Maria Pippidis, O: 302-831-1239; H: 410-658-7266  KC: Jen Volk, O: 302-730-4000; C: 302-388-9713  SC: Mark Isaacs, O: 302-856-1997; H: 302-856-9616</p>
<p><b>Notes</b></p>	<p><b>Notes</b></p>

<p style="text-align: center;"><b><u>Accident/Incident Guidelines</u></b></p> <ol style="list-style-type: none"> <li>1. <b>Safety for all individuals</b> is top priority.</li> <li>2. Assess situation, define problem, contain.</li> <li>3. Contact Emergency Services, &amp;/or necessary authorities if needed.</li> <li>4. Stabilize the situation.</li> <li>5. Immediately notify the parent/guardian if a 4-H member is involved.</li> <li>6. Initiate written Crisis Procedure Plans.</li> </ol>	<p style="text-align: center;"><b><u>Accident/Incident Guidelines</u></b></p> <ol style="list-style-type: none"> <li>1. <b>Safety for all individuals</b> is top priority.</li> <li>2. Assess situation, define problem, contain.</li> <li>3. Contact Emergency Services, &amp;/or necessary authorities if needed.</li> <li>4. Stabilize the situation.</li> <li>5. Immediately notify the parent/guardian if a 4-H member is involved.</li> <li>6. Initiate written Crisis Procedure Plans.</li> </ol>
<ol style="list-style-type: none"> <li>7. Immediately Start the Contact Chain / mobilize the Crisis Team.</li> <li>8. Follow up with necessary Reports to the individuals on the Contact Chain.</li> <li>9. Act in public interest. Life and Safety before buildings. <b>DO THE RIGHT THING!</b></li> <li>10. Refer requests from the media to the State 4-H Office.</li> </ol>	<ol style="list-style-type: none"> <li>7. Immediately Start the Contact Chain / mobilize the Crisis Team.</li> <li>8. Follow up with necessary Reports to the individuals on the Contact Chain.</li> <li>9. Act in public interest. Life and Safety before buildings. <b>DO THE RIGHT THING!</b></li> <li>10. Refer requests from the media to the State 4-H Office.</li> </ol>
<p style="text-align: center;"><b>Initial Holding Statements</b></p> <ul style="list-style-type: none"> <li>• We are gathering information now and will get back to you as soon as possible.</li> <li>• We put life and safety before other considerations.</li> <li>• The UDCE/4-H philosophy is to do the right thing.</li> <li>• The UDCE/4-H has activated its Response Team to resolve this matter as quickly as possible.</li> <li>• We will notify family and friends involved as soon as we have more information.</li> </ul>	<p style="text-align: center;"><b>Initial Holding Statements</b></p> <ul style="list-style-type: none"> <li>• We are gathering information now and will get back to you as soon as possible.</li> <li>• We put life and safety before other considerations.</li> <li>• The UDCE/4-H philosophy is to do the right thing.</li> <li>• The UDCE/4-H has activated its Response Team to resolve this matter as quickly as possible.</li> <li>• We will notify family and friends involved as soon as we have more information.</li> </ul>
<p style="text-align: center;"><b>Media Relations</b></p> <ul style="list-style-type: none"> <li>• Follow crisis plan for approval of information to be released</li> <li>• Deal only with the facts</li> <li>• Never mislead</li> <li>• Cooperate with media at all times</li> <li>• If you do not know, promise to check it out and supply the answer later</li> <li>• Keep track of all media inquires.</li> <li>• Do not speculate or give information “off the record.”</li> </ul>	<p style="text-align: center;"><b>Media Relations</b></p> <ul style="list-style-type: none"> <li>• Follow crisis plan for approval of information to be released</li> <li>• Deal only with the facts</li> <li>• Never mislead</li> <li>• Cooperate with media at all times</li> <li>• If you do not know, promise to check it out and supply the answer later</li> <li>• Keep track of all media inquires.</li> <li>• Do not speculate or give information “off the record.”</li> </ul>
<p style="text-align: center;"><b>Internal Camp Plans</b></p> <p><b>Who will:</b></p> <ul style="list-style-type: none"> <li>• Make phone calls: _____</li> <li>• Take care of program/campers: _____ / _____</li> <li>• Talk to Staff: _____</li> <li>• Be in charge of security: _____</li> <li>• Collect information: _____ - _____</li> <li>• Other: _____</li> </ul>	<p style="text-align: center;"><b>Internal Camp Plans</b></p> <p><b>Who will:</b></p> <ul style="list-style-type: none"> <li>• Make phone calls: _____</li> <li>• Take care of program/campers: _____ / _____</li> <li>• Talk to Staff: _____</li> <li>• Be in charge of security: _____</li> <li>• Collect information: _____ - _____</li> <li>• Other: _____</li> </ul>