

UDSIS 9.0

Getting Better and Better!

Clear Cache - *do this BEFORE opening UDSIS for the first time OR whenever you have login or access problems*

Internet Explorer: **CTRL-SHIFT-DELETE**. On the screen that appears the first box should be UNCHECKED. The rest should be checked. Hit DELETE. Close all browser windows and try again.

Firefox: **CTRL-SHIFT-DELETE**. – On the screen that appears, choose Time range: **Everything** with history, cookies, cache, active logins checked. Close all browser windows and try again.

Browser Setup: Popups and Downloading to Excel

Internet Explorer: To setup easy downloading and to configure Internet Explorer to enable pop-up windows for trusted UD servers (this is needed to view unofficial transcripts), complete instructions at <http://www.udel.edu/itwebdev/help/ietips.html>.

Firefox: See <http://www.udel.edu/it/help/popups.html> for directions.

LOGIN to UDSIS as you normally do ...

Breadcrumb Navigation records your tracks.

Under the UDSIS logo, the links to the page you are currently on are displayed. Click any item in the breadcrumb list to navigate elsewhere, clicking each folder/page in turn.

View Student Current Program

Students: View your current program information by clicking the **My Academics** link in **Student Center**.

Staff: Click the **academics tab** on the Student Services Center page for this information.

UDSIS Setup Defaults: **Setup SACR > User Defaults**

You can enter defaults for Academic Group, Subject Area, Program, etc.

Favorites:

UDSIS 8.9 Favorites may appear in your 9.0 account if the navigation to the page has NOT changed. To create new favorites, navigate to the desired page. Click Favorites > Add to Favorites. Enter a unique description.

Student Records - Access/Security issues:

Faculty/Staff: If you do not have the **same Student Records access** you had in 8.9, contact the IT Support Center at 302-831-6000.

New requests for **Student Records Security** should use the webform at [UDSIS Student Records Access Request](#).

Help:

Additional help is available at:

Students: <http://www.udel.edu/registrar/students/udsishelp.html>

Faculty: http://www.udel.edu/registrar/faculty_staff/udsishelp-faculty.html

Staff: http://www.udel.edu/registrar/faculty_staff/udsishelp-staff.html

or by calling the Registrar's Office at 302-831-2131 (Registrar@udel.edu).