

## UNIVERSITY OF DELAWARE SCHOOL OF NURSING

### *MSN: Health Services Administration (Web-Classroom Format)*

The Master of Science in Nursing with a concentration in Health Services Administration (formerly Nursing Administration) is a distance program offered in a Web-Classroom Format.

The Health Services Administration concentration focuses on preparing nurses to function as managers in healthcare facilities. The curriculum incorporates the broad concepts of nursing and administration while providing the knowledge essential for managers to improve the productivity of the agencies for which they work, assuring that quality health care is maintained or improved. In addition, students enrolled in the Health Services Administration concentration develop leadership and marketing skills, learn how to apply management concepts to healthcare systems, as well as understand the ethical and legal aspects of healthcare management.

Course work and practica provide opportunities for students to develop as leaders and to synthesize and integrate knowledge, skills, values, and use of technology from the disciplines of nursing and administration. To assure the broadest possible experiences, practica are planned at a variety of urban and rural sites in the student's state of licensure. Graduates are prepared to supervise staff members, to analyze care delivery systems, and to develop strategic and tactical management for departments in a variety of healthcare facilities.

### REQUIREMENTS FOR ADMISSION

- . • BSN from an NLN accredited nursing program
- . • Satisfactory performance in undergraduate academic work as well as in upper-division nursing courses
- . • Three satisfactory academic and/or professional references
- . • Licensure as a Registered Nurse in Delaware or state where clinical practice is to be arranged
- . • An interview with a faculty member from the graduate program
- . • One year of management experience or three years of clinical experience before matriculation.
- . • For foreign students a minimum score of 600 on the Test of English as a Foreign Language .

#### **Web-Classroom Delivery Format:**

Web-classroom courses are developed and delivered entirely on the Internet. Course syllabi and assignments are posted on the Web. Students communicate with faculty and classmates using electronic mail, newsgroups, and/or chat rooms. In some courses, a CD-ROM supplements the Internet course material. Students need a Windows™ or Macintosh computer and an Internet connection. The only on-campus requirement for this program is a one-day group experience as a component of NURS 890 – Colloquium. For students at a great

distance, special accommodations will be made.

## **COURSE REQUIREMENTS FOR HEALTH SERVICES ADMINISTRATION**

The following courses are offered in a web-classroom format:

***NURS 604 – Advanced Practice Roles for Healthcare Providers (3 credits)***

Focuses on roles and issues affecting healthcare providers in advanced clinical practice, administration, education, and research. The roles of the clinical nurse specialist, nurse practitioner, and nurse administrator, and managers in health-related disciplines will be analyzed in relation to current issues and concepts of today's healthcare systems. The impact of changing demographics, environmental influences, ethical issues, and cultural determinants will be discussed. The responsibility of healthcare providers to review and influence current health policies and legislation is emphasized.

***NURS 609 – Nursing Science: Theory and Research (4 credits)***

Focuses on the relationships between research and nursing theories, the scientific method, research design and methodology. Students develop a research proposal. PREREQ/COREQ: first clinical course and EDUC 665.

***NURS 619 – Financial Management in Health Services Organizations (3 credits)***

Provides the basic principles and concepts of effective management of budgets for healthcare units. Includes analysis of the environment and departmental organization and their impact on health care.

***NURS 635 - Health Administration Theories (3 credits)***

Introduces graduate students to theories of administration, organization, and management; their interaction with other health discipline's theories; and their influence on management of healthcare agencies. The interaction of theories with attainment of organizational goals is included.

***NURS 637 – Health Planning Strategies (3 credits)***

Analyzes organizational systems and the role of managers and administrators. Students identify organizational needs, formulate goals and objectives appropriate to healthcare agencies, and identify strategies appropriate for goal attainment within ethical constraints of health care.

***NURS 638 – Health Services Evaluation (3 credits)***

Emphasizes the roles of managers and administrators in personnel development, promoting research in clinical settings, and developing and implementing quality improvement initiatives and their implications for nursing and health care.

***NURS 664 – Health Services Administration Practicum (3 credits)***

In conjunction with his/her faculty advisor and based on the student's individualized long range goals, the student selects a preceptor and healthcare setting in which to apply didactic content in real life settings. Requires 126 hours of on site experience, which can be taken in one semester or divided over three semesters.

***NURS 868 – Health Services Administration Scholarly Project (3 credits)***

Investigation of a problem in clinical settings related to finance, administration, personnel management, public policy or education. A scholarly paper is required.

***NURS 890 – Colloquium (not required for MSN program)***

Oral presentation of specified project/report.

**It is anticipated that the following courses will be offered in a distance learning format:**

***COMM 610 – Organizational Communication Theory (3 credits)***

*Or*

*COMM 642 – Topics in Organizational Communication (3 credits)*

*Or*

*COMM 656 – Communication in Organizations (3 credits)*

*EDST 665 – Elementary Statistics (3 credits)*

*UAAP 685 – Personnel and Human Resource Issues Or UAPP 837 – Public Sector Human Resources Management (3 credits)*

*For additional information contact:*

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