



**WELCOME TO SFS
TOWN HALL TUESDAY**



A photograph of a university campus scene, featuring a large brick building with a white portico and columns, a green lawn, and several large trees with green and yellowing leaves. The scene is framed by a blue, torn-paper-like border. A yellow rectangular box is overlaid on the center of the image, containing the text "FALL SEMESTER BILLING & AID" in blue, bold, sans-serif font. The background of the entire image is a solid blue color with a pattern of faint, light blue rounded rectangles and circles.

FALL SEMESTER BILLING & AID

SFS communicates to students **entirely via email**, so check your inbox!

You Will Receive:

- Billing notices
- Changes to financial aid
- Notification of aid appeals (scholarship, grant, academic progress)

Make sure others are seeing emails:

- Grant parent/guardian access in UDSIS
- Visit <https://www.udel.edu/sfs/quick> and check out our Handy Resources & Tutorials section to view a tutorial on granting access to UDSIS



Billing Cycle - Undergrad:

➡ August 18th full payment due date/first installment due date

➡ Next installment* due dates:

- September 8th
- October 1st
- November 1st

Billing Cycle - Graduate:

➡ August 29th full payment due date/first installment due date

➡ Next installment* due dates:

- October 1st
- November 1st

* Installment option available on *Make a payment* screen in My Finances and incurs \$50 fee per term



Student Aid:

- Currently appears as “pending aid” in My Finances
- Pays to account around start of classes (Aug 29)
- Incomplete To Do List items will delay payment of aid
- Students can accept or decline loans in UDSIS
 - Returning students: ensure academic year shows 2023-2024 before making adjustments
 - Check out our tutorial on accepting/declining loans at: <https://www.udel.edu/sfs/quick>

UD Student Homepage Financial Aid

2023-2024 University of Delaware Change

Awards

Summary

Accept/Decline

Financial Aid Summary

My Finances

UD1 Flex & Points Balance

UD1 Flex Deposit

Transfer - Account to Flex

Transfer - Flex to Account

Veterans Educational Benefits

Request Refund

Accept/Decline

Status New Package i

2 rows

Edit Filter Submit Actions Sort

Award Description/Category	Award Decision	Reduce	Offered	Accepted
Federal DL Subsidized Loan	Accept v	<input type="checkbox"/>	3,500.00	3,500.00
Federal Direct Unsubsidized Lo	Accept v	<input type="checkbox"/>	2,000.00	2,000.00
Totals			5,500.00	5,500.00

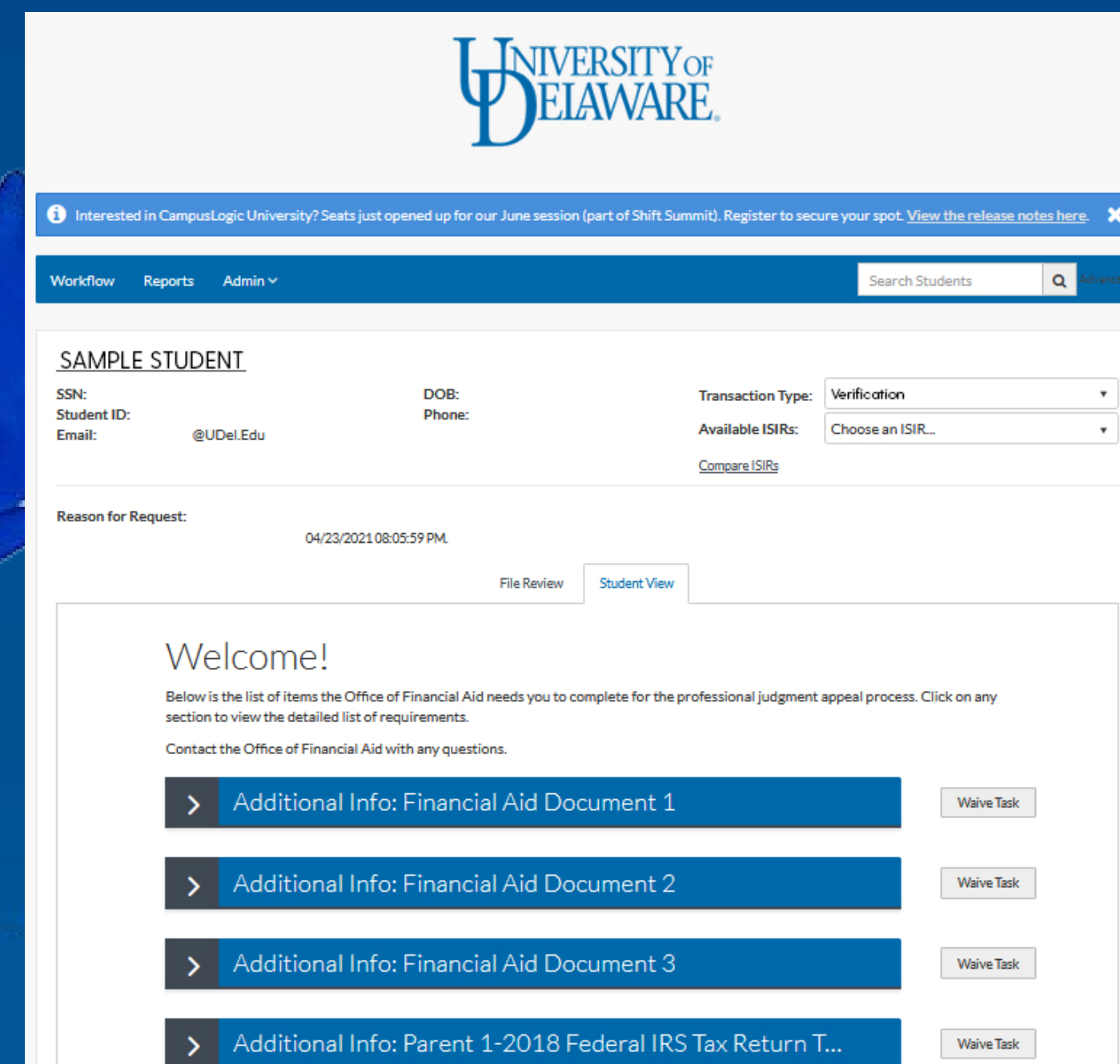
Currency used is US Dollar

You may accept or decline any or all of the awards that are currently available. Remember to "Submit" your changes if you make further adjustments. Otherwise, check back periodically for updates to your financial aid package.

Federal Verification

Those subject to verification:

- Only required of FAFSA filers in certain circumstances
- Will appear on To Do List
- Student completes tasks at <https://udel.studentforms.com>



The screenshot displays the University of Delaware's Student Forms portal. At the top, the University of Delaware logo is visible. Below the logo, there is a navigation bar with 'Workflow', 'Reports', and 'Admin' options, along with a search bar for students. The main content area is titled 'SAMPLE STUDENT' and shows a form for a student with the following details: SSN, Student ID, Email (@UDel.Edu), DOB, and Phone. The 'Transaction Type' is set to 'Verification', and the 'Available ISIRs' dropdown is set to 'Choose an ISIR...'. Below this, there is a 'Reason for Request' field with the date '04/23/2021 08:05:59 PM'. The page is divided into 'File Review' and 'Student View' tabs. The 'Student View' tab is active, showing a 'Welcome!' message and a list of tasks to be completed for the professional judgment appeal process. The tasks are: 'Additional Info: Financial Aid Document 1', 'Additional Info: Financial Aid Document 2', 'Additional Info: Financial Aid Document 3', and 'Additional Info: Parent 1-2018 Federal IRS Tax Return T...'. Each task has a 'Waive Task' button next to it.





SFS continues to process outside scholarships and loans.

Use My finances to report additional credits for aid and other funds not yet showing as pending

Tutorial at
<https://www.udel.edu/sfs/quick>

Financial Aid – Current Status

- Outside scholarships processed in order received
 - Ensure student name and ID are included on check and send to:
Student Financial Services
30 Lovett Avenue
Newark, DE 19716
 - Split evenly between fall and spring semesters unless directed otherwise by the donor.
 - Current through ***
- Parent PLUS & private/alternative loans processed in order received
 - Half pays to fall and half to spring for full-year loans
 - PLUS current through **
 - Alternative loans current through **



SFS has limited funding for financial appeals.

Use My finances to report additional credits for aid and other funds not yet showing as pending

Tutorial at
<https://www.udel.edu/sfs/quick>

Financial Aid – Appeals

- FAFSA Adjustment Appeals
 - For students with changes in financial circumstances since FAFSA filing
 - SFS reviews to see if federal aid can be added/increased
 - May take four to six weeks to complete with valid appeal reason
- University grant/scholarship non-renewal appeals
 - For students who have not met GPA or enrollment requirements of their UD funding
 - Committee finalizing appeals as of 7/31 and notifications should start going out around 8/10
- Satisfactory Academic Progress
 - For students not meeting academic requirements of federal aid
 - Current as of

Refunds?

- ➔ If your financial aid exceeds costs billed to your student account, you will have a credit balance
- ➔ Students can request a refund of credit balance in UDSIS once aid pays in early September

Student Health Insurance

- ➔ All students are required to have comparable health insurance to UD's plan. This premium is automatically charged. Offsetting credit appears if student waives.
 - Fall premium – \$1343.64
 - Spring premium – \$1560.24
 - Academic Year Total – \$2903.88
- ➔ Enroll/waive by visiting www.universityhealthplans.com/ud (Deadline: September 15)
- ➔ If you're already covered, be sure to fully complete the waiver process. You will receive a confirmation number upon completion and a credit the Monday after submission.





**STAY FOR THE
Q&A SESSION**

Student Financial Services
udel.edu/sfs

UNIVERSITY OF
DELAWARE

Contact Us
udel.edu/askSFS
(302) 831-2126

