Title: Engineering IT Technician Assistant
Rate: $10.00-$15.00/hr, DOE
Hours: up to 28 hrs/wk, between 830am-5pm Mon thru Fri
Restrictions: Personnel in this position must be eligible to work in CUI regulated environments. Due to Government regulations, US citizenship or permanent residency is required.
Contact: ENGR-IT-JOBS@udel.edu

To apply, please complete application http://www.engr.udel.edu/it-hdi

Job Description: We are seeking highly motivated and skilled individuals to help support Information Technology for several units within the College of Engineering.

Core Responsibilities: setup, configuration, and troubleshooting of Windows systems; Virus/Malware scanning and removal; configuration of email clients to connect to UD email servers; printer setup and troubleshooting; general end-user service and support

Training: On the job training. We will provide configuration guidance and procedures.

Required Skills:
- Basic knowledge of Windows 10/7 in a networked environment
- Basic knowledge of Microsoft Office Suite
- Able to setup and perform general configurations of systems
- Installation and configuration of software
- Ability to interact professionally with a diverse customer base
- Excellent customer service
- Ability to multitask in a fast paced environment
- Ability to position self to maintain computers in various locations, including under desks
- Ability to traverse to various locations throughout the University
- Ability to move IT equipment weighing up to 50 lbs. to locations throughout the University

The following skills are a plus:
- Apple Support (OSX, iOS)
- Linux
- Experience with Microsoft Exchange
- Experience (or working knowledge of Microsoft Active Directory)