Technology Support Technician

This is a part-time temporary position that offers between 10-15 hours per week between the hours of 9 a.m. and 2 p.m. weekdays. The position is located in the Office of Educational Technology (OET) in the College of Education and Human Development (CEHD).

Qualifications:
Minimum of a high school diploma or GED with specialized computer training; knowledge of Windows and Macintosh computer platforms, iOS and Android devices, and popular software packages such as Microsoft Office; and one to two years experience in the repair of Macintosh and Windows computers and computer peripherals. Microsoft Active Directory domain experience is preferred. Strong problem-solving ability and attention to detail are required, as are the abilities to communicate effectively, both orally and in writing; to travel among 15 campus buildings; and to lift and move computer equipment weighing up to 50 pounds.

Responsibilities:
Troubleshoot, diagnose, and repair computing hardware and software problems at various campus locations; recommend technology based on assessments and in consultation with OET and other CEHD staff; to install and maintain computers, peripherals, and software; and other duties as assigned.

Contact:
Send a letter of interest and resume to the Office of Educational Technology at oet-help@udel.edu.

Employment offers will be conditioned upon successful completion of a criminal background check.

The University of Delaware is an Equal Opportunity Employer which encourages applications from Minority Group Members and Women. The University’s notice of Non-Discrimination can be found at http://www.udel.edu/aboutus/legalnotices.html.