

STEVEN T. MORTENSON

University of Delaware
Department of Communication
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EDUCATION

Ph.D. COMMUNICATION: JULY 1999
PURDUE UNIVERSITY

Major Areas: Interpersonal Communication, Intercultural Communication
Minor Areas: Communication Theory, Research Methods

Dissertation: "Cultural Variation in Emotions and Effective Emotional Support Processes: Documenting Differences in the Experience, Expression, and Management of Emotional Distress"

Major Professor: Brant Burleson

M.A. SPEECH COMMUNICATION: AUGUST 1994
CALIFORNIA STATE UNIVERSITY LONG BEACH

Major Areas: Interpersonal Communication, Intercultural Communication
Minor Areas: Organizational Communication, Research Methods

Thesis: "Configural and Linear Communication, Teacher Nonverbal Immediacy, and Affective Learning in the Multicultural Classroom"

Major Professor: Patricia Kearney

B.A. SPEECH COMMUNICATION: MAY 1991
CALIFORNIA STATE UNIVERSITY LONG BEACH

Major Area: Interpersonal Communication

AWARDS AND GRANTS

Top Three Paper in Intercultural Communication, 2009 ICA Conference, Chicago, IL
Top Three Paper in Interpersonal Communication, 2007 NCA Conference, Chicago, IL
Faculty Enrichment Research Award, 2007
Top Six Downloaded Article for *Communication Education*, 2007
Nominated: University of Delaware, *Faculty Senate Excellence in Teaching Award* 2007
Nominated: University of Delaware, *Faculty Senate Excellence in Teaching Award* 2006
Nominated: University of Delaware, *Faculty Senate Excellence in Teaching Award* 2005
Nominated: University of Delaware, *Faculty Senate Excellence in Teaching Award* 2004
General University Research Grant, \$5,000, fall 2004
Top Three Paper in Interpersonal Communication, 2002 NCA Conference, New Orleans, LA
Kinley Trust Foundation: \$11,600 grant for the study of intercultural communication, fall 1998
Purdue Research Foundation Fellowship: \$ 2,000 grant for doctoral thesis, summer 1997
Top Three Paper in Instructional Development, 1996 Speech Communication Association meeting, San Diego, CA

EMPLOYMENT HISTORY

UNIVERSITY OF DELAWARE

September 2003 to present
Associate Professor

Courses Taught:

Fundamentals of Communication Theory
Interpersonal Communication
Persuasion
Emotion and Communication
Intercultural Communication
Public Speaking
Course Director: Oral Communication in a Business Setting
Epistemology and Communication Theory

GEORGIA SOUTHERN UNIVERSITY

August 1999 to 2003
Assistant Professor

Courses Taught:

Interpersonal Communication

Intercultural Communication
Persuasion
Public Speaking
Rhetorical Criticism
Communication Theory
Semantics
Organizational Communication

PURDUE UNIVERSITY
August 1994 to May 1999
Teaching Assistant

Courses Taught:

Public Speaking for Technical Majors
Small Group Communication in a Technical Environment
Interpersonal Communication

PUBLICATIONS

- Holbert, R. L., Hansen, G. J., Caplan, S. E., & **Mortensen, S.** (2007). Presidential debate viewing and Michael Moore's *Fahrenheit 9-11*: A Study of Affect-as-Transfer and Passionate Reasoning. *Media Psychology*, 9, 673-694
- Holbert, R. L., Hansen, G. J., **Mortensen, S.**, & Caplan, S. E. (2006). An analysis of the relative influences of *Fahrenheit 9-11* and presidential debate viewing on shifting confidence in President George W. Bush. *Communication Research Reports*, 23, 209-216.
- Mortenson, S., Burleson, B. R., Feng, B., Liu, M. (2009) Cultural similarities and differences in seeking social support as a means of coping: A comparison of European Americans and Chinese and an evaluation of the mediating effects of self-construal. *Journal of International and Intercultural Communication*, 3, 208-240.
- Mortenson, S., Liu, M., Burleson, B. R., & Liu Y. (2006). Exploring cultural and individual differences (and similarities) related to skilled emotional support. *Journal of Cross-Cultural Psychology*, 37, 366-386.
- Mortenson, S. (2009). Interpersonal trust and social skill in seeking social support among Chinese and Americans. *Communication Research*, 36, 32-54

- Mortenson, S. (2007). Raising the question: Should we teach personal transformation as a part of interpersonal communication? If so, how is it done? *Communication Education*, 56, 401-409.
- Mortenson, S. (2006). Cultural differences and similarities in seeking social support as a response to academic failure: A comparison of American and Chinese college students. *Communication Education*, 55, 127-146. **Sixth most downloaded article in journal for 2006.**
- Burleson, B. R., Samter, W., Jones, S. M., Kunkel, A., Holmstrom, A., MacGeorge, E. L., & **Mortenson, S.** (2005). Another perspective on Lemieux and Tighe's receiver perspective: A comment on "Attachment styles and the evaluation of comforting responses: A receiver perspective." *Communication Research Reports*, 22, 144-153.
- Liu, M., Burleson, B. R., Liu, Y., & **Mortenson, S.** (2006). Assessing gender-related similarities and differences in Chinese people's evaluation of emotional support values, goals, coping strategies, and messages. *Communication Research*, 33, 33-86.
- Mortenson, S. (2005). Exploring the link between culture and self-construal through structural equation models. *Journal of Intercultural Communication Research*, 35, 1-23.
- Mortenson, S. (2005). Toward communication values in friendship: Self-construals and mediated differences in sex and culture. *Journal of Intercultural Communication Research*, 34, 20-66.
- Burleson, B., & **Mortenson, S.** (2003). Explaining cultural differences in evaluations of emotional support behaviors: Exploring the mediating influences of value systems and interaction goals. *Communication Research*, 30, 113-146.
- Mortenson, S. (2002). Sex, communication values, and cultural values: individualism- collectivism as a mediator of sex differences in communication values in two cultures. *Communication Reports*, 15, 1, 57-71.
- Mortenson, S. (2000). Traditions of Western thinking and contemporary social science. In S. Mortenson and C-F. Chang (Eds.). *Cross-cultural Communication: An Eastern Perspective* (pp. 2-27). Beijing, People's Republic of China: China Social Sciences Publishing House.
- Mortenson, S. & Chang, C-F. (Eds.) (2000). *Cross-cultural Communication: An*

Eastern Perspective. Beijing, People's Republic of China: China Social Sciences Publishing House.

Samter, W., Whaley, B., Mortenson, S., & Burleson, B. (1998). Ethnicity and emotional support in same-sex friendship: A comparison of Asian Americans, African Americans, and Euro-Americans. *Personal Relationships*, 23, 2, 121-146.

CONFERENCE PAPERS

Mortenson, S., Burleson, B., & Liu, M. (2009). *Unpacking cultural differences in communication styles: A comparison of the cultural-selves and universal-needs perspectives*. Paper presented at the International Communication Association Conference, Chicago, IL. **Top Three Paper in Intercultural Communication.**

Mortenson, S. (2008). *What counts as skilled support? Self-efficacy and evaluations of social support across cultures*. Paper presented at the National Communication Association Conference, San Diego, CA.

Mortenson, S. (2007). *Interpersonal trust and social skill in seeking social support among Chinese and Americans*. Paper presented at the National Communication Association Conference, Chicago, IL. **Top Three Paper in Interpersonal Communication.**

Mortenson, S. (2006). *Cultural differences and similarities in seeking social support as a response to academic failure: A comparison of American and Chinese college students*. Paper presented at the National Communication Association Conference, San Antonio, TX.

Holbert, R. L., Hansen, G. J., Caplan, S. E., & **Mortenson, S.** (2006). *Presidential debate viewing and Michael Moore's Fahrenheit 9-11: A Study of Affect-as-Transfer and Passionate Reasoning*. Paper presented at the National Communication Association Conference, San Antonio, TX.

Liu, M., Burleson, B. R., Liu, Y., & **Mortenson, S.** (2005). *Assessing gender-related similarities and differences in Chinese people's evaluation of emotional support values, goals, coping strategies, and messages*. Paper presented at the International Communication Association Conference, New York, NY.

Mortenson, S. (2005). *A Fluency of Feeling: Exploring Variations in Culture Rules for Socially Managing Distress*. Paper presented at the International Communication Association Conference, New York, NY.

- Mortenson, S., Burleson, B. R., Feng, B., & Liu, M. (2005) *Cultural similarities and differences in seeking social support as a means of coping: A comparison of Americans and Chinese and an evaluation of the mediating effects of self-construal*. Paper presented at the National Communication Association Conference, Boston, MA.
- Mortenson, S. (2004). *Clarifying the link between culture and self-construal through structural equation models*. Paper presented at the National Communication Association Conference, Chicago, IL.
- Mortenson, S. (2004). *Toward Communication Values in Friendship: Self-Construals and Mediated Differences in Sex and Culture*. Refereed paper presented at the National Communication Association Conference, Chicago, IL.
- Burleson, B., & **Mortenson, S.** (2002). *Explaining cultural differences in Evaluations of emotional support behaviors: Exploring the mediating influences of value systems and interaction goals*. Paper presented at the National Communication Association Conference, New Orleans, LA. **Top Paper in Interpersonal Communication**.
- Mortenson, S. (2001). *Sex, communication values, and cultural values: Individualism-collectivism as a mediator of sex differences in communication values in two cultures*. Paper presented at the International Communication Association Conference, Washington, DC.
- Mortenson, S. (2001). *Technomythology: Aesthetic machines in science fiction and the iconography of myth*. Paper presented at the National Communication Association Conference, Atlanta, GA.
- Geyerman, C., & **Mortenson, S.** (2000) *Semiotics and heteroglossia: The struggle for meaning over the Confederate flag*. Paper presented at the National Communication Association Conference, Seattle, WA.
- Samter, W., Whaley, B., **Mortenson, S.**, & Burleson, B., (1997). *Ethnicity and emotional support in same-sex friendship: A comparison of Asian Americans, African Americans, and Euro-Americans*. Paper presented at the National Communication Association Conference, Chicago, IL.
- Mortenson, S. & Kearney, P. (1996). *Rethinking teacher nonverbal immediacy in the multicultural classroom*. Paper presented at the Speech Communication Association Conference, San Diego, CA. *Top Paper in Instructional Development*.

WORKS IN PROGRESS

Mortenson, S. (under review). Differentiating motivation from knowledge in social support: A cross-cultural study of interactive support goals and evaluations of interactive support behavior in the U.S. and China. *Journal of International and Intercultural Communication*.

Mortenson, S., & DeAndrea, D. (under review). Testing the similar skills hypothesis: Does skill level also predict skill type? *Communication Research Reports*.

Mortenson, S., & Fiddler, R., Social skill, emotional intelligence, and field knowledge in expert teams.

SERVICE

University Service

FACULTY SENATE

University of Delaware, February 2008

EDUCATIONAL AFFAIRS COMMITTEE

University of Delaware, September 2004 to present

LIFE MENTOR

Spring 2006

SUMMER SCHOLARS PROGRAM

Faculty Advisor, 2006

ALPHA PHI SORORITY

Faculty Advisor, 2006 to present

GAMMA SIGMA SIGMA SORORITY

Faculty Advisor, 2006 to Present

Department Service

ASSISTANT COURSE DIRECTOR

Spring 2007

ACCREDITATION PROGRAM REVIEW
Committee Member, Faculty Service Productivity Report

DELAWARE DAYS
Department Representative

Service to the Discipline

COMMUNICATION RESEARCH REPORTS
Editorial Review Board, November 2007 to present

COMMUNICATION EDUCATION
Editorial Review Board, January 2005 to present

COMMUNICATION RESEARCH
Guest Reviewer

PERSONAL RELATIONSHIPS
Guest Reviewer

INTERNATIONAL COMMUNICATION ASSOCIATION
Paper reviewer for 2007 conference in San Francisco
Paper reviewer and panel respondent for 2008 conference in Montreal
Panel Respondent for 2009 Conference in Chicago
Vice President of Intercultural Communication Division 2009

NATIONAL COMMUNICATION ASSOCIATION
Manuscript Judge for Best Intercultural/International Research, 2007

EASTERN COMMUNICATION ASSOCIATION
Paper reviewer for 2005 conference in Pittsburgh

GUEST LECTURES

“Cross-Cultural Research and Quantitative Methods”: Lecture given to graduate students in Research Methods, spring 2004.

“Culture and Emotion: Traditions of Empirical Study”: Lecture given to graduate students in Interpersonal Communication, fall 2006

“Emotional Intelligence and Relationships”: Lecture given to graduate students in Interpersonal Communication, spring 2007.

“Social Support Across Cultures”: Lecture given to graduate students in Interpersonal Communication, spring 2007.

“The Problem with Culture and Self-Construal”: Lecture given to undergraduate students in Intercultural Communication, fall 2004.

INDEPENDENT STUDIES AND THESIS ADVISING

Undergraduate Independent Studies – Jenny Goldsmith, Brian Danko, Becca Bauer, Kristin Schrupf, Nick Johnson, Kelley Pastic, Stephanie Busch, Jenny Saperstone, Whitney Oppito, Brittany Yourinson, Ilene Bloom, Tony Porreco, Chirs Geyer, Jessica Carvo

Graduate Independent Studies – Rebecca Harkins, Kelley Pastic, Dave De Andrea

Masters Thesis Chair – Lindsay Aloia

Masters Thesis Advising Committee – Lisa Godeleski, Davie De Andrea, Becca Krylow

Undergraduate Thesis Advising – Sana Merchant

REFERENCES