

GOVERNOR'S COMMISSION ON COMMUNITY-BASED ALTERNATIVES  
FOR INDIVIDUALS WITH DISABILITIES  
ASSESSMENT SUBCOMMITTEE MEETING  
JANUARY 11, 2006 – 10:00AM  
Rm 269-Main Annex

**PRESENT:** Rita Landgraf, Co-Chair, Greg Heckert, Dupont Co; , DSCYF; Miranda Marquez, DWIB; Alan Keohane, DHSS (HIPAA); Lottie Lee (DMS); Becky Allen, The ARC; Eve Austin, Elwyn; Roy Lafontaine, DDDS; Kyle Hodges, SCPD; and Victor Orija, DSAAPD. Melissa Smith, DSAAPD visited to observe the TeleCare demonstration.

Guests:

Mona Grier, DSAAPD; and Allan Ackman----Telecare demonstration  
Joe Keyes, DDDS; Becky Wykoff, DSSC; and Diana Erickson, Declasi.---DDDS' One Stop Pilot Program.

The meeting was called to order at 10:10AM. Minutes and agenda were adopted.

**BUSINESS**

1. Welcome and Introduction
2. Minutes and Agenda
3. Demonstrations—TeleCare and DDDS' One Stop Pilot program.
4. Commission Fund [\$250k] and update

**TeleCare Connections (TCC) by Viebridge**

The RobertWood Foundation funded TeleCare. It's a technology to support a consumer's road to self-management. It is highly interactive. It is a system that attempts to create a virtual community between the consumer, case manager, and the service provider. Other purposes include:

- Data depository
- Capacity to list the providers
- Case management
- Policy capacity for decision-making.

TeleCare has several screens. **A screen is referred to as a "portal."** This demonstration will discuss the consumer, caregiver, and professional portals.



## **Division of Developmental Disabilities Services (DDDS)—One Stop Center**

This concept utilizes a service-integration approach. It offers services and support to individuals with developmental disabilities and their families. The services and support enable the individuals to continue to live with their families in the community. Consumers access the system using the Master Client Index (MCI) identifier. An assessment and the appropriate case management follow.

DDDS obtained a Planning Grant to implement a “One Stop Center” at a minority-populated area. The chosen geographical location is the Northeast State Service Center in Wilmington, Delaware. Center will integrate services for the family. According to Joe Keyes and Becky Wykoff, the planning grant establishes the prototype. However, there will be no additional money from the federal government for sustainability. Program will look elsewhere for funds. Lessons from this program will be used for program improvement.

The overarching principles according to Joe and Becky are:

- (1) Family makes one stop to obtain needed services and support.
- (2) Family receives family-centered planning, with a consumer choice approach.
- (3) Family receives a comprehensive list of options and available community support and resources.
- (4) Family retains its independence in the community.

Diana Erickson discussed the program manual. Manual listed processes, options, available resources, and community providers.

Also, she showed a PowerPoint presentation of the manual. Joe and Becky joined in the narration.

Since consumers accessing this program have the MCI identifier, aggregate data will be available for policy makers at DDDS. Other pertinent consumer information will be available as well.

### **Gov’s Commission update:**

The Commission appropriated the \$250,000 fund.

- (I) \$50,000 to employ a staff personnel who will coordinate Commission activities.
- (ii) \$50,000 to retain the services of a Resource person to promote the comprehensive database concept.

The balance was appropriated for other Commission/subcommittee priorities.

NEXT Commission meeting is on February 16, 2006 at 1pm to 3pm in Dover, DE  
LOCATION IS YET TO BE DETERMINED

The Assessment Subcommittee approved a motion that:

- (1) Allan Ackman (TeleCare) be retained as the Resource person who will promote the database concept.
- (2) Funding will be \$49,900 from the \$50,000 appropriated by the Governor's Commission on Community-Based Alternatives for People with Disabilities.

The job responsibilities are:

**A full time resource to develop a plan for a universal assessment tool.**

- Identify the data required**
- Identify potential tool set**
- Identify current initiatives in the Department of HSS that could be leveraged**
- Identify multi-year cost alternatives**
- Identify barriers to implementation**
- Identify policy issues that must be addressed to overcome barriers**

Meeting adjourned at 12:15pm.

**Next meeting is on February 15, 2006 at 1:30pm-3:30pm; Conference Room 198,  
Main Annex, Herman Holloway Campus, New Castle, DE.**