National Cooperative Highway Research Program

(NCHRP) Report 740/ NCHRP 20-59 (32): A Transportation Guide for All-Hazards Evacuation

Summary Findings and Guide Overview EM Forum - September 25, 2013









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Presentation Overview

- » Project Overview
- » Key Findings
- » Guide Outline/Focus
- » Guide Excerpts
- » Discussion, Q&A

Project Overview

Phase I Tasks

- 1. Literature Review
- 2. Roles of Modes and Other Entities in Evacuation
- 3. Mode Integration
- 4. Matching Resources to Needs
- 5. "Workshop in a Box"
- 6. Case Studies
- 7. Operations Plan Templates
- 8. Report and Draft Outline

Phase 2 Tasks

- 9. Draft and Final Guide
- 10. Final Report



Minnesota, 1997 FEMA staff photo

NCHRP 20-59(32) – "Whodunit"

Study Team

- Deborah Matherly and Louis Berger staff
- » Jane Mobley Associates
- » Brian Wolshon (LSU)
- » John Renne
- » Roberta Thomas (Atkins)
- » Elisa Nichols (KCLLC)

Oversight

- » Panel Chair: Mark Krentz
- » NCHRP Senior Program Officer: Stephan Parker

Project Focus

Develop procedures and tools to help transportation entities plan for a major evacuation event requiring coordination between multiple:

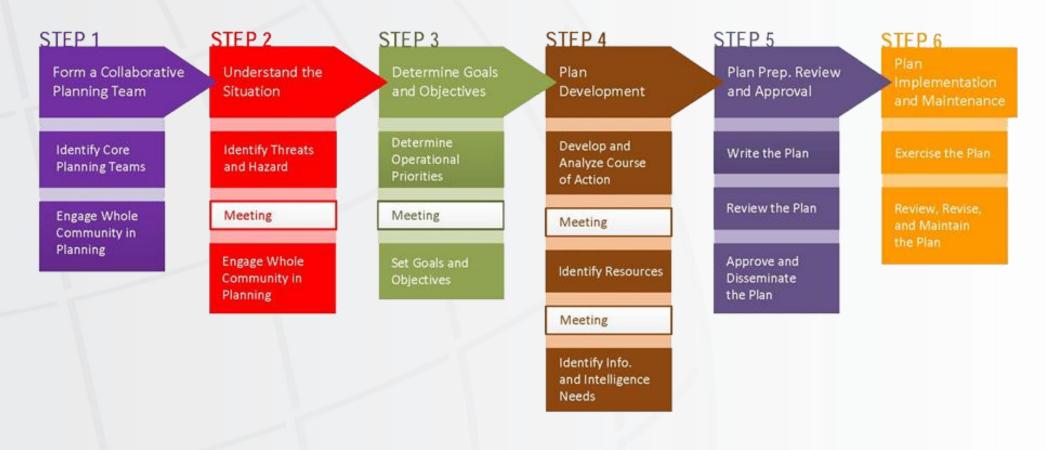
- » Agencies: law enforcement, emergency mgt., health, transit, etc.
- » Modes: highway (truck, auto), transit (bus, paratransit, rail), water, air, pedestrian, etc.
- » Jurisdictions: towns, cities, counties, states
- » Levels of government: local, regional, state(s), possibly tribal and federal
- Private and non-profit entities: emergency focus (e.g., American Red Cross), client focus (e.g., service providers)

Key Findings

- » Transportation and emergency management are interdependent, so plan ahead (time/scale)
- » Establish and maintain communication and coordination among agencies and public
- » Prepare, train, and practice stakeholders, public
- » Adapt existing practices, systems, resources
- » Lessons specific to evacuation
 - Evacuation plans must concur with shelter plans
 - Plan evacuee services fuel (& power for fuel), repairs, water, more
 - Plan for post-event reentry

Final Guide

7



Guide Organization

- » Introduction
- » Step 1 Form a Collaborative Planning Team
- » Step 2 Understand the Situation
- » Step 3 Determine Goals and Objectives
- » Step 4 Develop the Plan
- » Step 5 Prepare, Review and Approve Plan
- » Step 6- Implement and Maintain the Plan
- » Resource- "Workshop in a Box"
- » Glossary
- » Database Tools, Checklists (Word or Excel format) (CD)
- » Appendices (CD)

Form a Collaborative Planning Team

Tasks

- » 1.1 Identify likely interagency and interregional partners (jurisdictions and levels of government) required for transportation and emergency management coordination
- > 1.2 Engage the whole community in planning

- » 1.1 Network contact database
- > 1.2 Potential frameworks for integrating modes for effective evacuation: Convener Agencies for Multimodal Evacuation Planning (CAME)
- I.3 Introduction to ESF and transportation roles and interactions with each ESF
- » 1.4 Potential community partners

Excerpt from Tool 1.3 Introduction to Emergency Support Functions (ESFs)

ESF Description

» ESF # 6: Mass care, emergency assistance, housing, & human services



Shelter registration and tracking. FEMA Staff Photo

- » Transportation interactions focused on evacuation
- Self-evacuees need roadway capacity, services such as fuel to get to shelter.
- » Assisted evacuees need transit or other transportation support to get to shelter, including their mobility devices, service animals, and other support.

Understand the Situation

Tasks

- » 2.1 Gather information on potential risks/hazards
- » 2.2 Gather contacts and data on people and animals
- » 2.3 Plan and convene a regional workshop



- » 2.1 Preliminary risk assessment
- » 2.2 Estimated # of Evacuees
- » 2.3 Institutional Facilities
- » 2.4 Assisted evacuees noninstitutional
- » 2.5 Livestock and other animals
- » 2.6 Evacuation needs discussion guide

Example text and resources from Tool 2.5:

Livestock and Other Animals

Identify facilities at risk: Livestock, Animal Shelters, Zoos, Animal Research Facilities. Contact Cattlemen's Associations, local scan

Resources: National Alliance for State Animal and Agricultural Emergency Programs (NASAAEP.org); National Animal Rescue and Sheltering Coalition (narsc.net), and the American Veterinary Medical Association (AVMA)

2006 PETS Act requires planning for people with pets and service animals.

Resources: AVMA tool for estimating numbers of pets in a given community, links to state plans; American Humane Association, American Society for the Prevention of Cruelty to Animals, American Red Cross, FEMA, others have pet-care emergency preparedness info.



Figure 2-1: Cattle rescued from the flooded marshes of lower Cameron Parish, Louisiana. FEMA Staff Photo



Figure 2-2: Hurricane Gustav's animal evacuation, Texas, 2005. FEMA Staff Photo

Note: Each step is followed by text and table tools, plus a synopsis and instructions for database tools and checklists. Full database tools and checklists are in Word or Excel on the accompanying CD.

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Determine Goals and Objectives

Tasks

- 3.1 Determine operational priorities – scenarios, challenges, opportunities
- » 3.2 Establish goals and objectives



Figure 3-6: Louisiana, September 2008. FEMA Staff Photo



Figure 3-12: Hurricane evacuation route directional shoulder pavement markings

(normal lanes at left and contraflow lanes

at right), U.S. Route 290, Texas

(Note These photos were not taken under evacuation conditions)

- 3.1 Evacuation operational priorities, goals and objectives discussion guide
- 3.2 Transportation coordination spectrum of considerations for access and functional needs populations
- » 3.3 Primary entities and modes involved in evacuation
- » 3.4 Transportation operations coordination checklists
- » 3.5 Traffic control devices supporting evacuation

Example Tool 3.2

Spectrum of Considerations

Level	Types of Access and Functional Needs	Sheltering	Transportation Mode or Vehicle
Independent	Travel and trans- fer without help	Self-selected: private home, hotel or general shelter	Mass transit (buses, trains) or personal autos
Minor assistance not re- lated to mobility	Persons who are deaf or hearing impaired, blind, or with cognitive disability	Self-selected: private home, hotel or general shelter	Mass transit (buses, trains) or personal autos
Minor mobility assistance	Walker, collapsible wheel- chair, service animal	Self-selected: private home, hotel or general shelter; communication assistance needed in general shelter; possibly including companion or caregiver (case by case)	Mass transit (buses, trains), personal autos, vans (e.g., from group homes or adult day care)
Adaptive transport	Motorized wheelchair or scooter – need lift or ramp, able to transfer independently	Self-selected or acces- sible areas in general shelters, may need elevated cots, other accommodations	Mass transit (buses, trains) or personal autos – transport with mobility device/animal
Travel with assistance	Motorized wheelchair or scoot- er – need lift or ramp, unable to self-transfer mobility device	Self-selected or acces- sible areas in general shelters, may need elevated cots, other accommodations	Mass transit, personal autos, lift-equipped vans or buses – transport with
Major mobility assistance	Wheelchair with assistance, gurney or stretcher	Self-selected or acces- sible areas in general shelters, may need elevated cots, other accommodations	Mass transit, personal autos, lift-equipped vans or buses, or more specialized transport with caregiver – case management
Major medical assistance	Continuous medical atten- tion – IV, oxygen, medical monitoring equipment	Assisted living (individual or facility), long-term care facility (LTC) or acute care hospital	Ground and air ambu- lances, accessible buses, mass transit with caregiver – case management
		Facility-to-facility (hospital to hospital, LTC to LTC, assisted living to assisted living)	Ground and air ambu- lances, accessible buses, mass transit with caregiver - case management

Develop the Plan

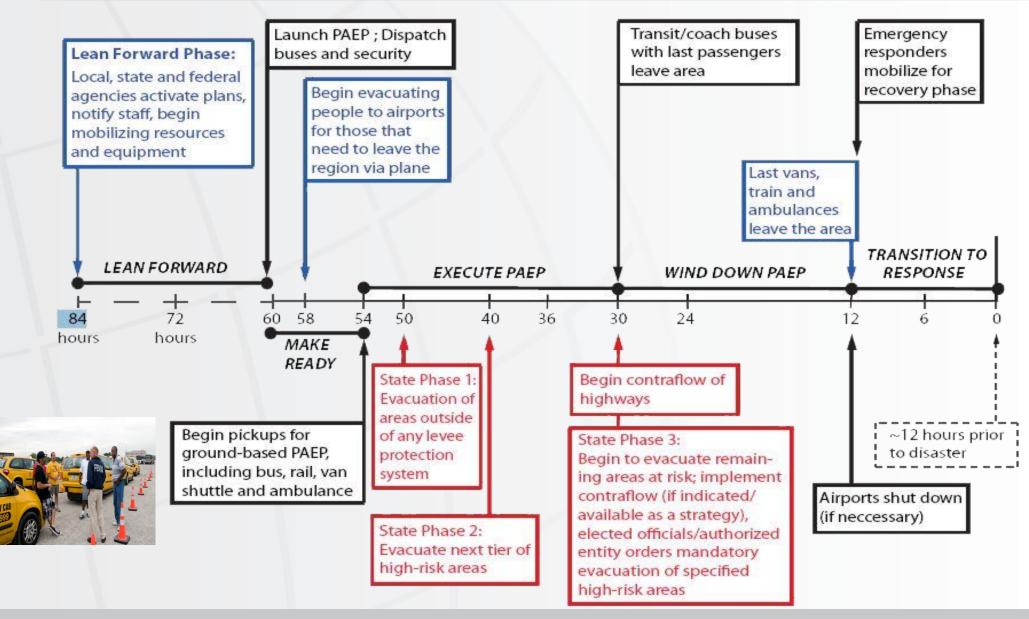
Tasks

- » 4.1 Develop and analyze courses of action - including timeline
- » 4.2 Identify resources
- » 4.3 Identify information and intelligence needs



- » 4.0 "Thought Starters"
- » 4.1 Timeline tools: real time evacuation planning model and public assisted evacuation plan timeline for notice events
- A.2 Resource tools: examples, FEMA resource typing overview, 7 database templates- vehicles, intermodal facilities, shelters (transportation aspects), more
- » 4.3 Checklist for interagency communications and information sharing between transportation agencies, emergency management and others

Example Public Assisted Evacuation Plan Timeline for Notice Events



Prepare, Review and Approve Plan

Tasks

- » 5.1 Write the plan
- » 5.2 Review the plan
- » 5.3 Approve and maintain the plan
- » 5.4 Disseminate the plan



- 5.1 and 5.2 Multi-jurisdiction multimodal evacuation coordination template outline (5.1) and planning checklists (5.2)
- » 5.3 Sample MOU with transit agency as convener
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Implement and Maintain Plan

Tasks

- » 6.1 After action reporting
- » 6.2 Updating the plan
- » 6.3 Training, testing and exercising

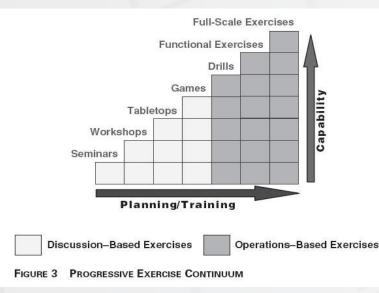


Figure 6-2: Progressive Exercise Continuum (TCRP 2005, page 10, Figure 3)

- » 6.1 After action reporting real events-FEMA guidance
- » 6.2 After action/corrective action report survey template
- 6.3 Overview description of drills, simulations and exercises
- » 6.4 Participant feedback form
- » 6.5 Facilitator report form
- » 6.6 Summary of full after action report template

Additional Materials

- » Resource: Evacuation Workshop Planning 101 -"Workshop in a Box"
- » Glossary of Terms
- » Useful Resources and Direct References
- » Tools Checklists and Worksheets (on CD, online)
- » Appendix A Target Capabilities List for Evacuation (on CD, online)
- » Appendix B Synopsis and Links to Sample Evacuation Plans and Related Resources (on CD, online)

"Workshop in a Box"- Steps

Plan the workshop

- 1. Assess current status
- 2. Develop preliminary goals/desired outcomes
- 3. Build support, collect input
- 4. Design workshop
- 5. Develop meeting materials
- 6. Secure facility, plan logistics
- 7. Recruit participants

Implement workshop

- 8. Recheck facility, supplies
- 9. Plan assignments
- **10.** Facilitator tips

Follow up

- 11. Document meeting, share
- 12. Maintain momentum
- Strengthen working relationships
- 14. Use feedback to improve

To get a copy of the Guide:

» Report completed May, 2012. Published in early 2013. Available on-line at http://www.trb.org/Main/Blurbs /168631.aspx



NATIONAL COOPERATIVE HIGHWAY RESEARCH PROGRAM

A Transportation Guide for All-Hazards Emergency Evacuation

Questions?





TRANSPORTATION RESEARCH BOARD OF THE NATIONAL ACADEMIES

THE Louis Berger Group, INC.

To Provide Comments/ For Further Information

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