

403(b) & 457(b) Retirement Plan
Counseling and Contact Information

TIAA-CREF

Telephone Counseling Center: Dial 800-842-2776 and follow options in order to talk to a counselor. General website:
<http://www.tiaa-cref.org>

Automated Telephone Service: Dial 800-842-2252 and follow options, enter social security number and password. A Password can be created via the telephone (must have social number, date of birth, and contract numbers available). Follow options to change personal account information.

Via Web: Log onto internet at <http://www.tiaa-cref.org>. Select login under "Secure Access" and then enter User ID and password for personal account access, if already established. To create user ID and password, select "create login" and follow the instructions on the screen.

FIDELITY INVESTMENTS

Telephone Counseling Center: Dial 800-343-0860 and follow options in order to talk to a counselor. General website:
<http://www.fidelity.com>

Automated Telephone Service: Dial 800-343-0860 and follow options, enter social security number and pin. A Pin can be created via the telephone. Follow options to change personal account information.

Via Web: Log onto internet at <http://www.mysavingsatwork.com/atwork.htm>. Select "Access My Benefits" and enter social security number or customer ID and pin to access personal account information, if already established. A pin can also be created or changed by following the instructions on the screen.

ONE-ON-ONE COUNSELING SESSIONS:

Counseling sessions are held in the Human Resources 1st floor conference room.

TIAA-CREF: Call 800-842-2010 for an appointment.

Fidelity: Call 800-642-7131 for an appointment.

University of Delaware Point of Contact:
Investment Elections/Changes/Enrollments:

Human Resources - Benefits 831-2171 ben-serv@udel.edu

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